



## Introduction of a Food Hygiene Rating Scheme in the Isle of Man - Business: Summary report

This report was created on Friday 27 November 2020 at 09:27 and includes **82** responses.

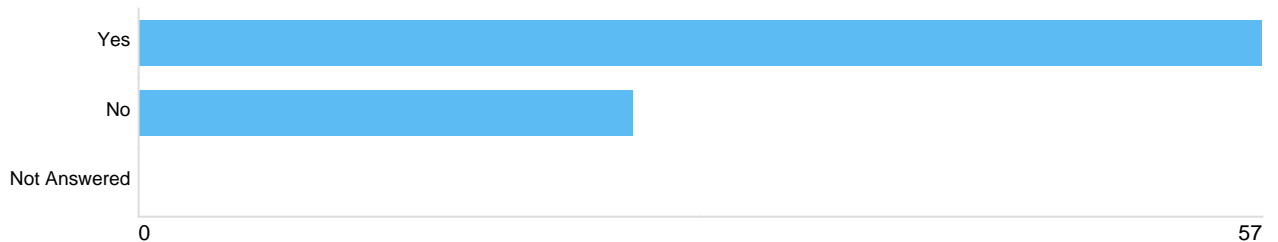
The consultation ran from 07/10/2020 to 26/11/2020.

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### Question 1: As a consumer have you seen or heard of any rating schemes that tell you about the hygiene in places where you eat or buy food?

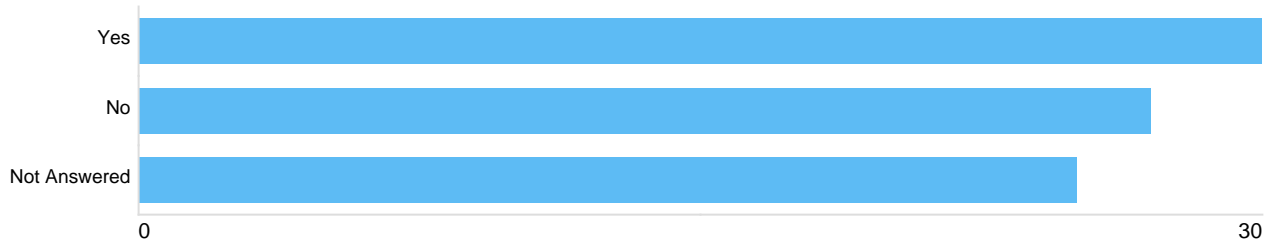
#### *seen before*



Option	Total	Percent
Yes	57	69.51%
No	25	30.49%
Not Answered	0	0.00%

**Question 2: Have you used a rating scheme before to aid in your decision on where to buy food?**

*use before*



Option	Total	Percent
Yes	30	36.59%
No	27	32.93%
Not Answered	25	30.49%

**Question 3: As someone working in the food industry have you ever operated or worked in a business that has been rated as part of a food hygiene rating scheme?**

*used*



Option	Total	Percent
Yes	17	20.73%
No	40	48.78%
Not Answered	25	30.49%

**Question 4: If yes, where?**

*where*



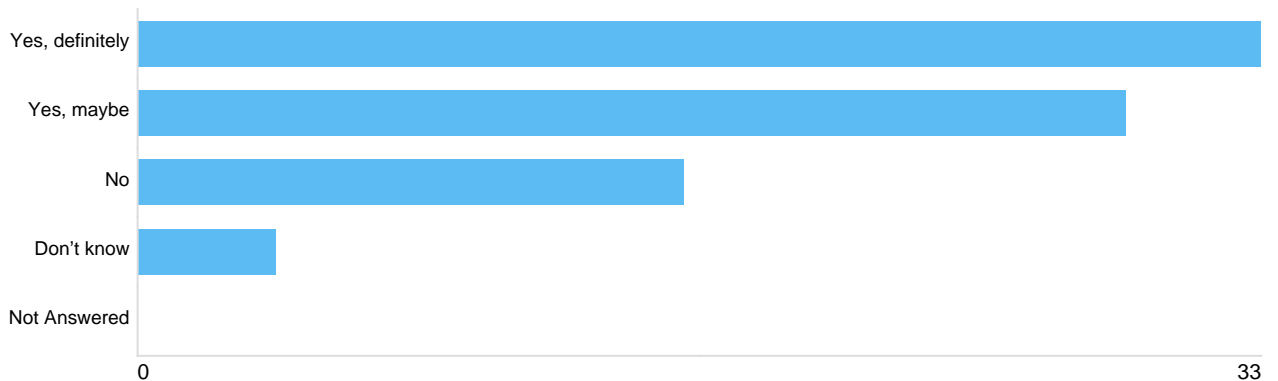
Option	Total	Percent
England	14	17.07%
Wales	1	1.22%
Northern Ireland	1	1.22%
Scotland	2	2.44%
Jersey	0	0.00%
Guernsey	1	1.22%
Other (please state)	3	3.66%
Unknown	1	1.22%
Not Answered	64	78.05%

*if other:*

There were 2 responses to this part of the question.

**Question 5: Do you think your customers would be influenced by a rating scheme?**

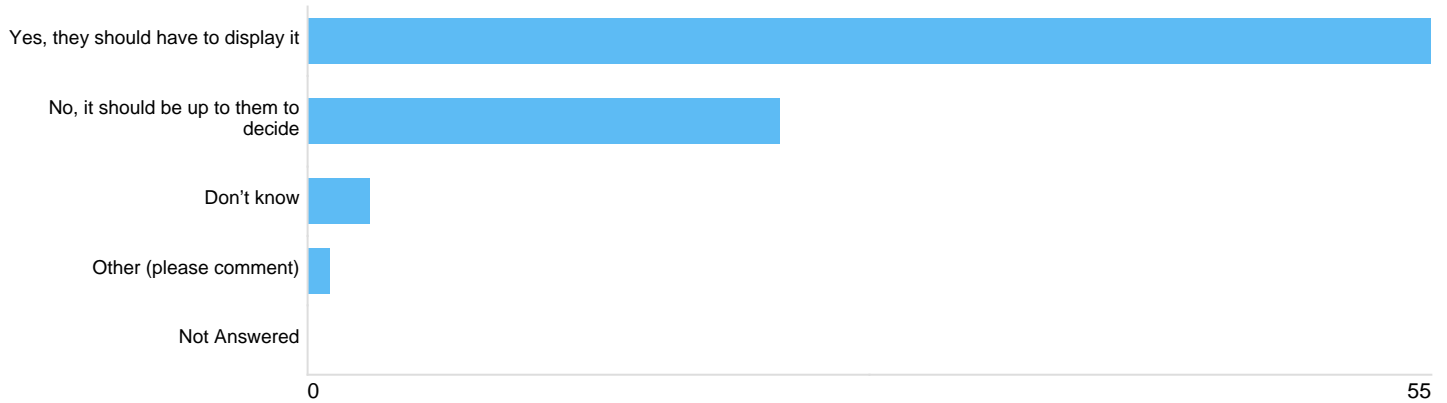
*your decision*



Option	Total	Percent
Yes, definitely	33	40.24%
Yes, maybe	29	35.37%
No	16	19.51%
Don't know	4	4.88%
Not Answered	0	0.00%

**Question 6: Do you think food businesses should have to prominently display their food hygiene rating on their premises?**

**display**



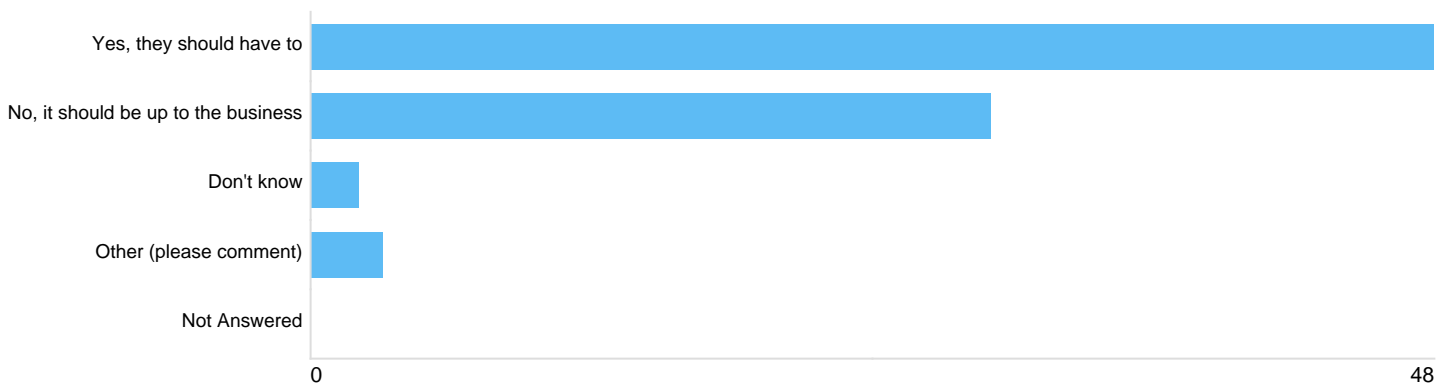
Option	Total	Percent
Yes, they should have to display it	55	67.07%
No, it should be up to them to decide	23	28.05%
Don't know	3	3.66%
Other (please comment)	1	1.22%
Not Answered	0	0.00%

**If Other:**

There were 2 responses to this part of the question.

**Question 7: If it is made mandatory for ratings to be prominently displayed at the business premises, do you think they should also be displayed on your website and/or social media pages?**

**online**



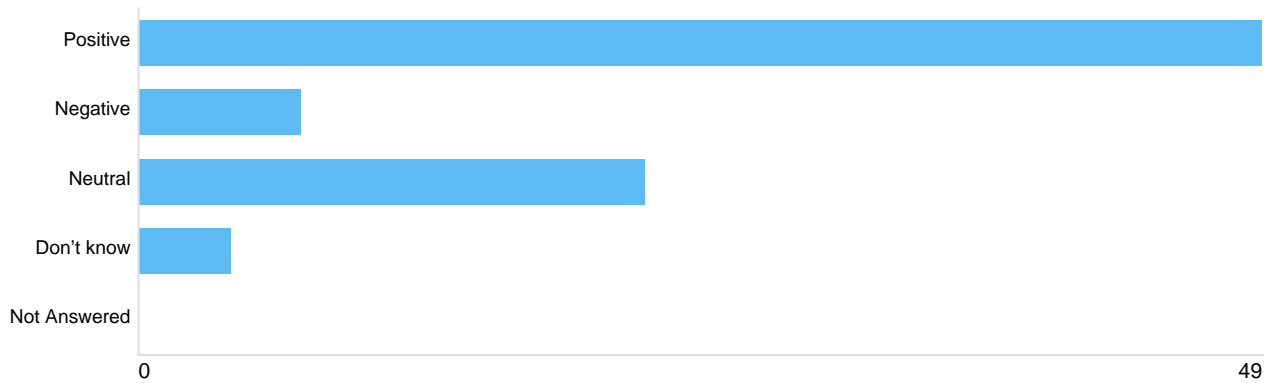
Option	Total	Percent
Yes, they should have to	48	58.54%
No, it should be up to the business	29	35.37%
Don't know	2	2.44%
Other (please comment)	3	3.66%
Not Answered	0	0.00%

**If Other:**

There were 4 responses to this part of the question.

**Question 8: As someone working in the food industry what impact do you think a food hygiene rating scheme may have on your business? (please state why)**

**impact**



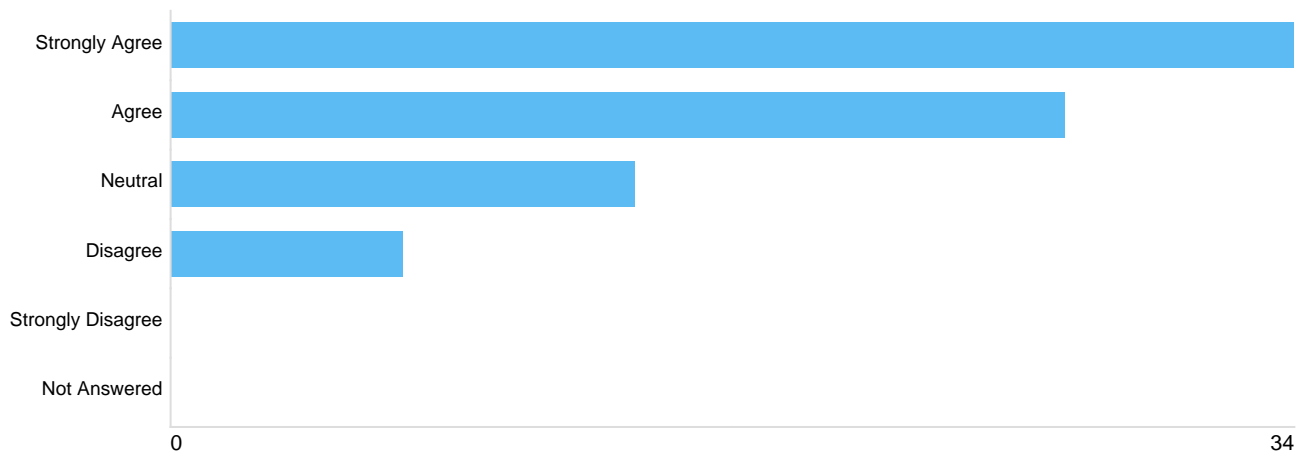
Option	Total	Percent
Positive	49	59.76%
Negative	7	8.54%
Neutral	22	26.83%
Don't know	4	4.88%
Not Answered	0	0.00%

**Can you give some more details?:**

There were 45 responses to this part of the question.

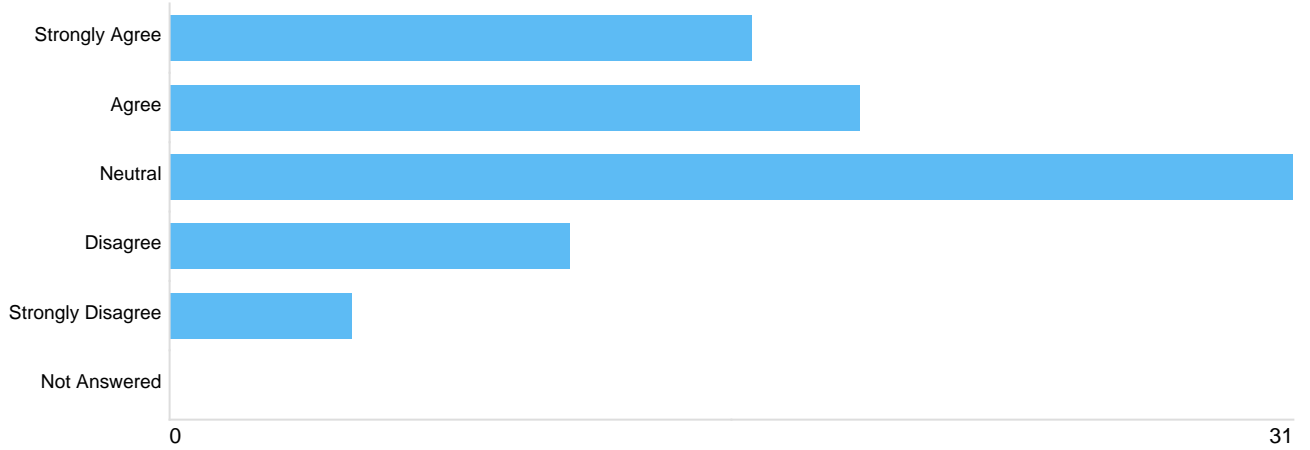
**Question 9: Do you think implementing a food hygiene rating scheme could...**

**implementing - Improve consumer confidence**



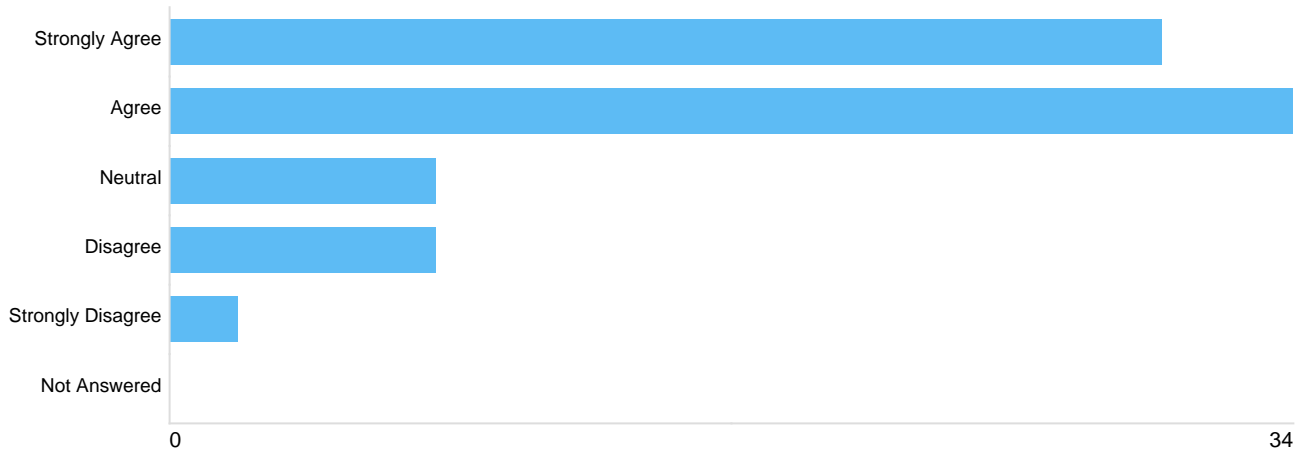
Option	Total	Percent
Strongly Agree	34	41.46%
Agree	27	32.93%
Neutral	14	17.07%
Disagree	7	8.54%
Strongly Disagree	0	0.00%
Not Answered	0	0.00%

***implementing - Increase trade***



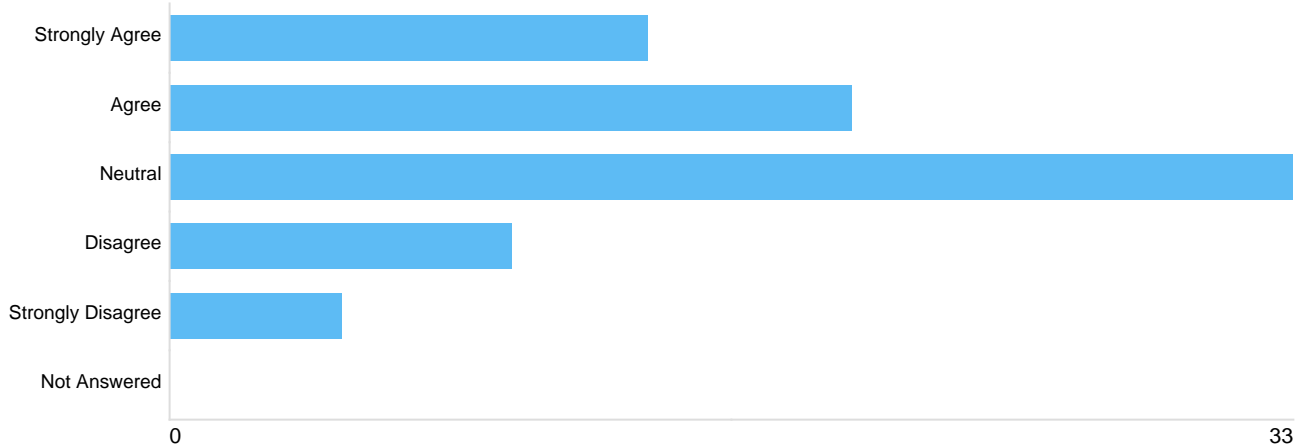
Option	Total	Percent
Strongly Agree	16	19.51%
Agree	19	23.17%
Neutral	31	37.80%
Disagree	11	13.41%
Strongly Disagree	5	6.10%
Not Answered	0	0.00%

***implementing - Provide consistent hygiene standards***



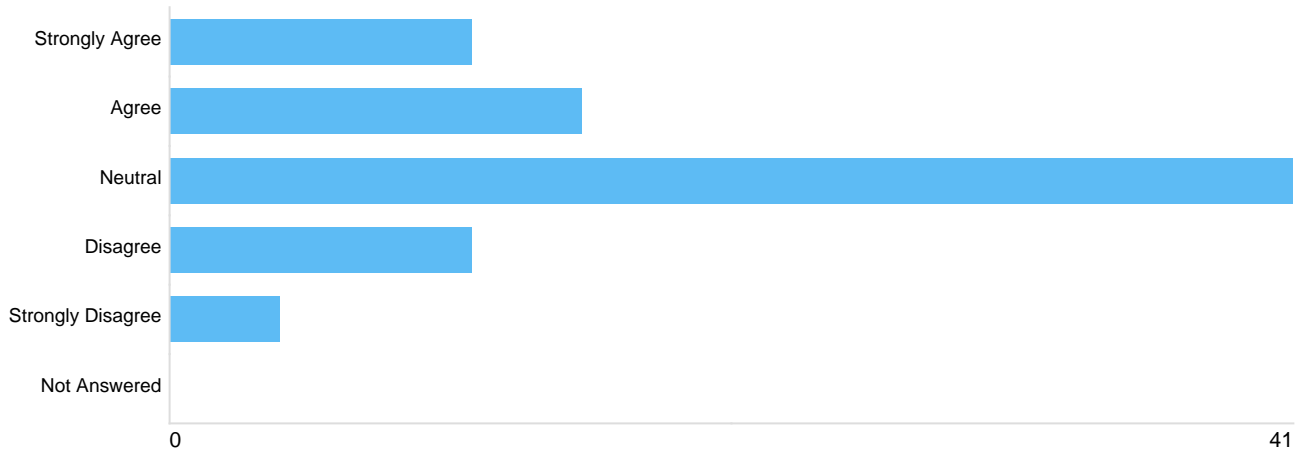
Option	Total	Percent
Strongly Agree	30	36.59%
Agree	34	41.46%
Neutral	8	9.76%
Disagree	8	9.76%
Strongly Disagree	2	2.44%
Not Answered	0	0.00%

**implementing - Increase staff morale**



Option	Total	Percent
Strongly Agree	14	17.07%
Agree	20	24.39%
Neutral	33	40.24%
Disagree	10	12.20%
Strongly Disagree	5	6.10%
Not Answered	0	0.00%

**implementing - Increase resources**



Option	Total	Percent
Strongly Agree	11	13.41%
Agree	15	18.29%
Neutral	41	50.00%
Disagree	11	13.41%
Strongly Disagree	4	4.88%
Not Answered	0	0.00%

**Please use this area to expand on your choices:**

There were **23** responses to this part of the question.

**Question 10: We would love to hear what you think of the scheme if you have any further comments please write these below.**

***Additional comments:***

There were **36** responses to this part of the question.