



CORPORATE GOVERNANCE CODE OF PRACTICE FOR INSURERS

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CORPORATE GOVERNANCE CODE OF PRACTICE FOR INSURERS

Laid before Tynwald:

Coming into Operation: 1 January 2019

~~The Supervisor, after consulting such persons and bodies as appear to him to be appropriate, issues these Financial Services Authority (the “Authority”) makes the following binding Guidance Notes under section 51(1) of the Insurance Act 2008 as binding guidance.~~

1 Title

These Guidance Notes are the Corporate Governance Code of Practice for Insurers (the “CGC”).

2 Commencement

These Guidance Notes come into operation on 1 January 2019.

3 Introduction

Corporate governance, in relation to an insurer, is the system by which the persons who are responsible for the ~~regulated entity~~insurer direct, manage and control its affairs, and the means by which they are held accountable for their performance and actions. Corporate governance encompasses all aspects relating to the ~~regulated entity’s~~insurer’s organisation and business including, ~~but not limited to,~~ its constitutional structures and rules, its corporate values, culture and environment, as well as its business and operational objectives, strategies, policies, procedures, internal controls, decision making processes and conduct.

As a framework, corporate governance defines roles, responsibilities and accountabilities. It clarifies who possesses the duty and legal power to act on behalf of the ~~regulated entity~~insurer and under which circumstances. It sets out rules for decision making and requirements for documenting decisions and actions, along with their rationale, and for making adequate and appropriate disclosures to stakeholders. Furthermore, it provides for corrective action for non-compliance and ineffectual oversight and management. Corporate

governance therefore addresses the allocation and oversight of power and accountabilities, as well as the avoidance of undue concentration and inappropriate use of power.

There is no standard model of corporate governance and approaches will differ between entities to take account of their individual circumstances and preferences. However, ~~a regulated entity's~~ an insurer's corporate governance must recognise and protect the rights of all interested parties, and include active concern with, understanding of and diligent discharge of responsibilities in a sound, prudent and responsible manner. In particular, such governance requires the commitment of the ~~regulated entity's~~ insurer's directors and senior managers, both individually and collectively, and their leadership in promoting a supportive internal culture and environment.

14 These Guidance Notes in operation

These Guidance Notes are not intended to be, and should not be interpreted as being, exhaustive. They should be viewed as a component part of ~~a regulated entity's~~ an insurer's means of ~~maintaining~~ having in place and demonstrating adequate and effective corporate governance appropriate to its circumstances. These Guidance Notes do not limit, and therefore should be read in conjunction with, other legal and regulatory requirements applicable to the ~~regulated entity~~ insurer. These Guidance Notes should not be used as a substitute for legal advice.

PART 1: GENERAL GOVERNANCE REQUIREMENTS

25 Application of the CGC

Subject to paragraph ~~3.2.6~~, the CGC applies to a person —

- (a) authorised under section 8 of the Act;
- (b) permitted under section 22 of the Act in relation to that person's activities carried on in or from the Isle of Man; ~~and,~~

~~1. — registered under section 25 of the Act as an insurance manager.~~

36 Application to permit holders

A person authorised to carry on an insurance business in the United Kingdom or any Member State of the European Union is exempt from ~~sub-~~paragraph ~~3.15~~(b).

47 Governance requirement and implementation of the CGC

~~A regulated entity shall have in place an appropriate and effective system Pursuant to section 17A of governance that provides for its sound and prudent management.~~

~~This includes, but is not limited to, its~~the Act, the board and senior management ~~establishing, implementing and maintaining of an insurer must establish, implement and maintain adequate,~~ appropriate and effective measures that meet the CGC's requirements in a way that is proportionate to the nature, scale and complexity of the ~~regulated entity~~insurer, its activities and the risks to which it is ~~or may be~~ exposed.

58 Directors' Certificate on Corporate Governance

~~A regulated entity shall~~An insurer must, at the same time as its annual accounts are submitted to the ~~Supervisor~~Authority, provide to the ~~Supervisor~~Authority a completed certificate in the form set out in Schedule ~~23~~.

~~This requirement is applicable to annual accounts for financial periods commencing on or after 1 April 2011.~~

2. Integrity

~~A regulated entity shall~~

9 act honestlyGeneral conduct

- (1) ~~An insurer must carry on its business —~~
- (a) ~~with due care, skill and diligence;~~
 - (b) ~~in a manner that —~~
 - (i) ~~is honest and straightforward manner; and;~~
 - (ii) ~~ensures its risks are managed adequately, appropriately and effectively;~~
 - (iii) ~~is consistent with the long term interests and viability of the insurer; and~~
 - (iv) ~~adequately recognises and protects the rights, interests and information needs of its policyholders and other stakeholders to ensure they are treated fairly.~~
- (2) ~~An insurer's significant systems of governance must, where appropriate, clearly recognise the requirements referred to in sub-paragraph (1) and include the measures necessary to ensure they are achieved in practice.~~
- ~~(2)~~(3) An insurer must ensure that it makes clear to those with whom it has dealings in the course of its business, or prospective business, its name and regulatory status appearing on the relevant register kept under section 48 of the Act.

610 Compliance

~~A regulated entity~~An insurer has an obligation to identify and comply with its legal and regulatory obligations and ~~shall~~must take all reasonable steps to do so.

3.—~~Care, skill and diligence~~

~~A regulated entity shall conduct its business with due care, skill and diligence, and with due regard for the potential consequences of its intended actions.~~

4.—~~Stakeholder interests~~

~~A regulated entity, in conducting its business, shall have due regard for the rights, interests and information needs of its stakeholders, and shall take account of those factors within its governance arrangements as necessary to ensure that its stakeholders are treated fairly.~~

711 Financial management

~~A regulated entity shall manage its capital and other financial resources prudently. Accordingly, it shall —~~

An insurer must maintain —

- (a) adequate capital ~~and other financial resources~~ to meet its ~~liabilities that might reasonably be expected to arise out of the risks to which it is exposed;~~ economic capital needs; and
- (b) ~~maintain~~ sufficient asset liquidity to meet ~~the cash flows of those~~its liabilities as they fall due; ~~and,~~

~~1.— undertake periodic forward looking analysis of its ability to meet its obligations under various adverse economic and business scenarios to ensure that it adequately covers the risks to which it is exposed.~~

812 General management

~~A regulated entity shall~~An insurer must have an appropriate level of management, with adequate and ~~competent staffing and resources~~appropriate resources, including staff with appropriate competence and integrity for their individual and collective roles in relation to the insurer, that provides for its sound and prudent management.

913 Asset protection

~~A regulated entity shall~~An insurer must take all reasonable steps to safeguard its assets and any other assets in its keeping.

1014 Records

~~A regulated entity shall—~~

An insurer must —

- (a) keep proper books, accounts and documents, including documentation of its internal organisation, (together “records”) appropriate to its business that provide legible, accurate, verifiable, timely, complete and comprehensible information;
- (b) maintain those records in a manner that is orderly and readily accessible in or from the Isle of Man and available for inspection and investigation by or on behalf of the ~~Supervisor~~Authority; and
- (c) without limiting any other applicable retention requirement, any such record ~~shall~~must be kept for at least six years from the date it is made or, if later, it ceases to be relevant.

1115 Governance system documentation

~~A regulated entity shall~~An insurer must establish and maintain adequate and appropriate documentation of its significant systems of governance, ~~including its — and their operation.~~

~~2. — governance principles and structures;~~

~~3. — strategies, policies, procedures and internal controls; and~~

~~4. — decision making processes.~~

1216 Business continuity

~~A regulated entity shall~~An insurer must take all reasonable steps to reduce the likelihood, impact and possible duration of disruption to the continuity of its operations and establish, implement and maintain adequate ~~and,~~ appropriate and effective arrangements to ensure that it can continue to function effectively and comply with its legal and regulatory obligations (as identified in accordance with paragraph 5.210) in the event of anticipated or unforeseen disruption.

PART 2: BOARD COMPOSITION AND OPERATION

1317 Appointment and removal of directors

~~A regulated entity shall~~An insurer must establish, implement and maintain a documented and transparent board nomination, election and removal process.

1418 Board composition

- (1) The board of ~~a regulated entity shall~~ an insurer must include an adequate ~~and appropriate~~ number ~~and mix~~ of directors with an ~~appropriate~~ overall ~~adequate and appropriate~~ combined level of knowledge, skills, experience and commitment ~~for such roles and commensurate with the insurer's governance framework~~ such that it can properly discharge its duties and responsibilities and carry out its functions in relation to the ~~regulated entity~~ insurer.
- (2) Subject to ~~sub~~-paragraphs (e3) to (e5), the board of ~~a regulated entity shall~~ an insurer must include at least —
 - (a) one independent non-executive director; and
 - (b) two directors who are resident in the Isle of Man.
- (3) The requirement under ~~sub~~-paragraph 2(b)(iii) is reduced such that the board of ~~a regulated entity~~ an insurer that —
 - (a) is dormant; or
 - (b) has appointed an insurance manager registered under section 25 of the Act to manage its day to day operations,~~shall~~ must include at least one director who is resident in the Isle of Man.
- (4) ~~A regulated entity~~ An insurer that —
 - (a) is dormant;
 1. ~~is a person registered under section 25 of the Act; or~~
 - (b) has obtained the ~~Supervisor's~~ Authority's written approval to be so exempt,
 is exempt from ~~sub~~-paragraph ~~b(i)(2)(a)~~.
- (5) ~~A regulated entity~~ An insurer permitted under section 22 of the Act is exempt from ~~sub~~-paragraph (2)(b)(ii).
- (6) Where the relevant requirements are met in each case, a director referred to in ~~sub~~-paragraph (b)(i)(2)(a) may be the same individual as a director referred to in ~~sub~~-paragraph (2)(b)(ii) or (e3).

1519 Objective oversight and judgement

The board of ~~a regulated entity shall~~ an insurer must —

- (a) ~~be able to exercise an appropriate degree of~~ objective ~~and independent~~ oversight ~~and~~ judgement ~~and decision making~~ in relation to the ~~affairs of~~ insurer; and
- (a)(b) ~~establish, implement and maintain adequate, appropriate and effective internal governance practices and procedures to support the regulated entity~~ board in this regard.

1620 Chairman and chief executive

Where ~~a regulated entity~~ an insurer has appointed a chairman and a chief executive (or equivalent) then, ordinarily, those posts ~~shall~~ must not be combined in one individual within the same ~~regulated entity~~ insurer.

However, if for any reason the posts of chairman and chief executive (or equivalent) are combined, the board of the ~~regulated entity~~ insurer must –

- (a) establish, implement and maintain adequate and appropriate internal controls to ensure that the management of the ~~regulated entity~~ insurer is held effectively accountable to the board; and
- (b) at appropriate intervals, and at least annually, review –
 - (i) the reasons for combining the posts of chairman and chief executive to ensure they remain valid; and
 - (ii) the internal controls established under sub-paragraph (a) to ensure they remain adequate, appropriate and effective.

1721 Powers of the board

The board of ~~a regulated entity~~ an insurer must have adequate and appropriate powers and resources so it can properly discharge its duties and responsibilities and carry out its functions in relation to the ~~regulated entity~~ insurer. For this purpose the board ~~shall~~ must, amongst other things, be able to –

- (a) obtain timely, accurate, relevant and sufficiently comprehensive information and analyses relating to the ~~regulated entity~~ insurer, its management and external environment;
- (b) delegate ~~its~~ activities and functions as appropriate; and
- (c) obtain external expertise where necessary and as appropriate.

1822 Matters reserved to the board

The board of ~~a regulated entity~~ an insurer must –

- (a) establish, implement and maintain a formal, written schedule which clearly sets out those matters that are specifically reserved for the board's decision in relation to the ~~regulated entity~~ insurer which is adequate, appropriate and effective such that the board can properly discharge its duties and responsibilities and carry out its functions in relation to the insurer; and
- (b) monitor and review at appropriate intervals, and at least annually, the range and focus of the matters specified in that schedule to ensure they remain adequate ~~and appropriate so the board can properly discharge its duties and responsibilities and carry out its~~

~~functions in relation to the regulated entity, appropriate and effective.~~

1923 Frequency of board meetings

The board of ~~a regulated entity shall~~ **an insurer must** meet with sufficient regularity so it can properly discharge its duties and responsibilities and carry out its functions in relation to the ~~regulated entity~~ **insurer**.

24 Board meeting documents

~~The board of an insurer must ensure that, in respect of each meeting of the board, that the following are circulated to its directors in advance of the meeting to allow directors adequate time to consider their content –~~

- ~~(a) detailed agenda of the items to be considered at the meeting;~~
- ~~(b) minutes from the previous meeting of the board; and~~
- ~~(c) adequate and appropriate information in support of the matters to be considered at the meeting.~~

2025 Minutes of board and board committee meetings

- ~~(a) The board of a regulated entity shall~~ **an insurer must** ensure that the ~~regulated entity~~ **insurer** keeps minutes and associated documents of all of its board and board committee meetings. These ~~shall~~ **must** provide an adequate and appropriate record of corresponding proceedings including ~~but not limited –~~
 - ~~(i) attendees and any non-attendees;~~
 - ~~(ii) sufficient detail to, evidence the level of board attention to matters being considered at the meeting and the substance of discussions had at the meeting;~~
 - ~~(iii) all material considerations, decisions and actions- (including actions taken and points for further action, as applicable);~~
 - ~~(iv) any conflicts of interest arising in relation to the matters being considered at the meeting and how they were managed; and~~
 - ~~(v) any dissensions or negative votes recorded in terms acceptable to the dissenting person or negative voter (for the avoidance of doubt, this is without prejudice to any situation where a director feels he should resign).~~
- (b) Those minutes ~~shall~~ **must** –

- (i) without undue delay after the meeting to which they relate, be written up and distributed in final draft to all persons entitled to receive a copy; and
- (ii) within a reasonable timeframe, be accepted by the board (or, if a committee meeting, the committee) and signed as a formal record of the meeting by a duly authorised person.

PART 3: KEY FUNCTIONS AND RESPONSIBILITIES OF THE BOARD

2126 Ultimate accountability and responsibility, and delegation

- (1) The board of ~~a regulated entity~~ an insurer is ultimately accountable and responsible for the affairs of the ~~regulated entity~~ insurer. Delegating authority to board committees, management or others does not absolve the board of its duties and responsibilities in relation to the ~~regulated entity~~ insurer.
- (2) Where the board of ~~a regulated entity~~ an insurer delegates any of its activities or functions in relation to the ~~regulated entity~~ insurer, it ~~shall~~ must only do so in a manner that does not –
 - (a) dilute its ultimate accountability in relation to the ~~regulated entity~~ insurer;
 - (b) reduce its ability to discharge properly its duties and responsibilities or carry out its activities and functions in relation to the ~~regulated entity~~ insurer; or
 - (c) lead to any person having unfettered powers in relation to the ~~regulated entity~~ insurer.
- (3) The board of ~~a regulated entity~~ shall an insurer must ensure that any authority it has delegated to carry out ~~a~~ any activity or function in relation to the ~~regulated entity~~ insurer is properly authorised, communicated and documented.
- (4) Notwithstanding any delegation, the board of ~~a regulated entity~~ shall an insurer must provide sound and prudent oversight in relation to the ~~regulated entity's~~ insurer's affairs. Accordingly it ~~shall~~ must –
 - (a) ensure it receives timely, accurate, relevant and sufficiently comprehensive information and analyses relating to the ~~regulated entity~~ insurer, its management and external environment such that it can properly discharge its duties and responsibilities and carry out its functions in relation to the ~~regulated entity~~ insurer;

- (b) ensure that the ~~regulated entity~~insurer has taken all reasonable steps to identify and comply with its legal and regulatory obligations in accordance with paragraph 5.210;
- (c) satisfy itself that the strategies ~~and~~, significant policies and procedures it has established in relation to the ~~regulated entity~~insurer have been properly implemented and are being adhered to; ~~and~~
- (d) satisfy itself that the corporate culture it has established in relation to the insurer has been properly embedded; and
- ~~(d)~~(e) satisfy itself that any ~~authority~~activities or functions it has delegated in relation to the ~~regulated entity~~insurer has been responsibly and prudently ~~exercised~~carried out, and ~~such any~~ authority it has delegated has not been exceeded.

2227 Identification of responsibilities, authority and accountabilities

The board of ~~a regulated entity shall an insurer must~~ —

- (a) establish, implement and maintain, clear definitions of, and distinguish between, the roles, responsibilities, decision-making, interaction and cooperation of —

1.—the ~~regulated entity's~~ —

- (i) insurer's board;
- (ii) ~~where established, any~~ board committees of the insurer;
- (iii) ~~where appointed, any~~ chairman and chief executive (or equivalent);) of the insurer;
- (iv) the insurer's senior management; and
- (v) any outsourced provider of a significant activity or function of the ~~regulated entity; insurer~~,
including to promote and sustain an appropriate separation of its oversight function (including, where appropriate, independent control functions) and management responsibilities.
- (b) establish, implement and maintain decision-making processes and divisions of responsibility that ensure an appropriate balance of power and authority for the ~~regulated entity~~insurer, so that —
 - (i) no person has unfettered powers of decision in relation to the ~~regulated entity~~insurer; and
 - (ii) contractual arrangements and other transactions of the ~~regulated entity~~insurer are only entered into with appropriate authority; and
- (c) satisfy itself that the ~~regulated entity~~insurer is organised and controlled in a way that provides for its sound and prudent management, including, ~~but not limited to~~, ensuring accountability

to the board and proper oversight by the board of ~~its board~~any committees, ~~of the board, the insurer's~~ senior management and any outsourced provider of a significant function of the ~~regulated entity~~insurer.

2328 Board committees

The board of ~~a regulated entity shall~~an insurer must assess the need for and, where appropriate, establish committees of the board.

Where such a committee is established, the board ~~shall~~must –

- (a) define adequate and appropriate terms of reference of the committee and these ~~shall~~must set out the committee's purpose, responsibilities, authority, composition and the means by which the committee is monitored and held accountable to the board;
- (b) ensure that the committee is composed of persons with the appropriate combined level of knowledge, skills, experience and commitment for the committee's role in relation to the ~~regulated entity~~insurer; and
- (c) ensure that the committee's terms of reference are in writing and are made available to relevant parties, including, ~~but not limited to, the regulated entity's~~ the insurer's senior management (where appropriate) and external auditor.

2429 Directors and senior management

The board of ~~a regulated entity shall~~an insurer must –

- (1) establish, implement and maintain the means by which the ~~regulated entity's~~insurer's senior management is monitored and held accountable to the board;
- (2) subject to sub-paragraph (e3) insofar as its powers permit, ~~–~~
 - (a) approve the selection, appointment, removal and any applicable succession planning of the ~~regulated entity's~~insurer's directors and senior management; and
 - (b) ensure that the ~~regulated entity's~~insurer's individual directors and senior managers possess the appropriate integrity, competence, experience and qualifications for their respective roles in relation to the ~~regulated entity~~insurer; and
- (3) where the ~~regulated entity's~~insurer's senior management is outsourced to an insurance manager registered under section 25 of the Act, paragraph 7.530 shall apply instead of sub-paragraph (b2).

2530 Outsourced providers of significant outsourced activities and functions

The board of ~~a regulated entity shall~~ an insurer must —

- (a) ensure that the arrangements for any outsourced significant activity or function of the ~~regulated entity~~ insurer are consistent with ~~paragraph 10~~ Part 6; and
- (b) approve the selection, appointment, removal and any applicable succession planning of any outsourced provider of a significant activity or function of the ~~regulated entity~~ insurer.

2. Governance principles

~~The board of a regulated entity shall —~~

- ~~1. establish and maintain specific corporate governance principles in respect of the regulated entity that are adequate and appropriate to the nature, scale and complexity of the regulated entity, its activities and the risks to which it is exposed; and~~
- ~~2. ensure that the strategies, significant policies and other systems of governance established by the board in relation to the regulated entity have due regard for, and are consistent with, those principles.~~

2631 Standards of conduct

The board of ~~a regulated entity shall~~ an insurer must establish, implement and maintain policies defining standards of business conduct for its directors, senior managers, employees, and any outsourced providers of a significant activity or function of the ~~regulated entity~~ insurer, that address in an adequate and appropriate manner —

- (a) conflicts of duty or interest in relation to the ~~regulated entity~~ insurer;
- (b) matters in relation to the ~~regulated entity~~ insurer involving private transactions, self-dealing, preferential treatment of favoured internal and external parties, covering trading losses and any other practices of a potentially non-arm's length nature; and
- (c) the fair treatment of, and information sharing with, the ~~regulated entity's~~ insurer's stakeholders.

2732 Strategies Business objectives, strategies, significant policies and business plans

The board of ~~a regulated entity shall~~ an insurer must —

- (a) establish, implement and maintain in relation to the insurer adequate and appropriate —

- (i) ~~business objectives; and~~
- (i)(ii) ~~strategies and significant policies in relation to the regulated entity for achieving those objectives~~ for all of its significant business decision areas;
- (b) establish and maintain the means ~~of pursuing those strategies and adhering to for implementing~~ those objectives, strategies and policies;
- (c) review and approve the significant business plans of the ~~regulated entity; insurer;~~
- (d) evaluate at appropriate intervals, and at least annually, the ~~regulated entity's insurer's~~ performance against those business plans in light of those strategies and policies; and
- (e) review the objectives, strategies and significant policies of the ~~regulated entity insurer~~ at appropriate intervals, and at least annually, and adapt them as necessary to ensure they remain adequate, appropriate and effective in relation to the ~~regulated entity and its insurer in light of any relevant and material changes in the insurer's internal or~~ external environment.

2833 Remuneration policy

The board of ~~a regulated entity shall an insurer must~~ —

- (a) establish, implement and maintain ~~a~~ an adequate, appropriate and effective remuneration policy for persons whose actions may have a material impact on the insurer, including its directors, senior managers ~~and (including notably its principal control officers),~~ employees ~~as well as~~ and any outsourced provider of a significant activity or function of the ~~regulated entity insurer~~ (as applicable); and
- (b) ~~That policy, together with any relevant internal controls, shall ensure that corresponding the remuneration is consistent with the effective risk management of the regulated entity such that imprudent or improper policy~~ —
 - (i) does not induce inappropriate behaviour ~~is not encouraged,~~ including excessive or inappropriate risk taking in relation to the insurer;
 - (ii) is in line with the insurer's corporate culture, objectives, strategies and significant policies (including its risk appetite framework) and long term interests and viability;
 - (iii) has proper regard to the interests of the insurer's policyholders and other stakeholders; and

- (iv) mitigates any relevant conflicts of interest; and
- (c) ensure that in respect of the establishment, implementation and maintenance (including reviews) of the remuneration policy that any relevant conflicts of interest are identified and properly managed and documented.

2934 Financial reporting system including external audit

The board of ~~a regulated entity shall~~ an insurer must —

- i.1. establish, implement and maintain a system (including processes) for the ~~regulated entity's~~insurer's financial reporting that ensures the integrity, reliability and transparency of that reporting both for public, where applicable, and regulatory purposes;
- (a) ensure that this is supported by clearly defined roles and responsibilities of the board, the insurer's senior management and external auditor; and
- (b) ensure that there is adequate, appropriate and effective direction and oversight of the insurer's external audit process.

3035 Information and communication systems

The board of ~~a regulated entity shall~~ an insurer must establish, implement and maintain information and other communication systems in relation to the ~~regulated entity~~insurer which —

- (a) are reliable;
- (b) ensure the prompt and effective transfer of information between —
 - (i) all levels of management within the ~~regulated entity~~insurer;
 - (ii) the ~~regulated entity~~insurer and any outsourced provider of a significant activity or function of the ~~regulated entity~~insurer; and
 - (iii) the ~~regulated entity~~insurer and its stakeholders; and
- (c) are secure such that the ~~regulated entity's~~insurer's information is safeguarded.

3136 Risk management ~~and,~~ financial management and regulatory capital compliance

The board of ~~a regulated entity shall~~ an insurer must —

- (a) establish, implement and maintain a risk management system for the ~~regulated entity~~insurer that is consistent with ~~paragraph 15;~~Part 11 (including Schedules 1 and 2);

- (b) allocate responsibility for, and ensure it receives, risk management ~~reports information and assessments~~ in accordance with paragraph ~~15.3;66(b)~~;
 - (c) establish, implement and maintain the risk strategies and significant risk policies and procedures of the ~~regulated entity insurer~~ including, ~~but not limited to, appropriate its risk tolerance limits in respect of all material sources of risk to which it is exposed; appetite framework;~~
 - (d) review at appropriate intervals, and at least annually, the regulated entity's insurer's –
 - (i) relevant and material risks;
 - (ii) risk profile; and
3. ~~coordinate the risk management and financial management of the regulated entity to ensure that the capital and other financial resources of the regulated entity are managed in accordance with paragraph 5.5.~~
- (iii) risk strategies and significant risk policies and procedures, including its risk appetite framework, and the insurer's compliance with same;
 - (e) assess at appropriate intervals, and at least annually, the insurer's current and prospective economic capital needs, capital adequacy, liquidity adequacy and regulatory capital compliance; and
 - (f) take any action necessary to ensure that the insurer –
 - (i) adequately, appropriately and effectively manages all of its relevant and material risks;
 - (ii) complies with its capital adequacy requirement, liquidity adequacy requirements and regulatory capital requirements; and
 - (iii) properly assesses its ability over its forecast time horizon to continue to comply with its capital adequacy and liquidity adequacy requirements and regulatory capital requirements.

3237 Internal control ~~framework system~~

The board of ~~a regulated entity shall an insurer must~~, as part of the ~~regulated entity's insurer's~~ risk management system –

- (a) establish, implement and maintain an internal control ~~framework system~~ for the ~~regulated entity insurer~~ that is consistent with ~~paragraph 16; Part 12;~~

- (b) allocate responsibility for, and ensure it receives, reports in accordance with paragraphs ~~12.3 and 13.450~~ and 55, and as ~~applicable to the regulated entity~~ appropriate from the insurer's actuarial function;
- (c) ensure timely action is taken, where necessary, to correct any identified –
- (i) weaknesses or deficiencies in the ~~regulated entity's~~ insurer's internal controls, procedures or other systems of governance;
 - (ii) material instances of non-compliance with the ~~regulated entity's~~ insurer's internal policies or procedures; and
 - (iii) non-compliance with the ~~regulated entity's~~ insurer's legal or regulatory obligations; and
- (d) review at appropriate intervals, and at least annually, the ~~regulated entity's~~ insurer's material –
- (i) internal controls;
 - (ii) procedures; and
 - (iii) other systems of governance,
- in a manner that is consistent with ~~paragraph 12~~ Part 8, to ensure they remain adequate, appropriate and effective (and, for the avoidance of doubt, in undertaking such a review the board may place reasonable reliance upon any internal audit or compliance function work it has delegated).

3338 Other arrangements

The board of ~~a regulated entity shall~~ an insurer must ensure that the ~~regulated entity~~ insurer has in place arrangements for –

- (a) fraud prevention in accordance with paragraph ~~17~~ 69;
- ~~(b)~~ anti-money laundering and combatting the financing of terrorism in accordance with paragraph 70;
- ~~(b)(c)~~ whistle blowing in accordance with paragraph ~~18~~ 71;
- ~~(e)(d)~~ fair treatment of policyholders in accordance with ~~paragraph 19~~ Part 14 (as applicable); and
- ~~(d)(e)~~ interaction with the ~~Supervisor~~ Authority in accordance with ~~paragraph 20~~ Part 15.

3439 Culture

The board of ~~a regulated entity shall~~ an insurer must promote ~~a and sustain a corporate~~ culture in respect of, and throughout, the ~~regulated entity~~ insurer that supports the –

4. ~~implementation of a corporate governance principles established by framework that meets the board in relation to the regulated entity;~~
- (a) ~~requirements of paragraphs 9 and 10 on an ongoing and effective risk management and financial management, and compliance, of the regulated entity basis;~~ and
5. ~~fair treatment of the regulated entity's stakeholders.~~
- (b) ~~implementation of the insurer's objectives, strategies and significant policies.~~

3540 Self assessment

The board of ~~a regulated entity shall~~ an insurer must at appropriate intervals, and at least annually, evaluate its own composition (as referred to in ~~sub-paragraph 6.218(1) and 19(a)~~ and performance, and implement remedial measures as necessary to address any identified inadequacies in its ability or performance in discharging its duties and responsibilities or carrying out its functions in relation to the ~~regulated entity~~ insurer.

PART 4: KEY RESPONSIBILITIES OF DIRECTORS

41 Directors' responsibilities

A director of ~~a regulated entity shall~~ an insurer must —

- (a) ~~act on a well-informed basis;~~
- (b) ~~act in good faith, with honesty and reasonably;~~
- (c) ~~exercise due care, skill and diligence, with integrity and;~~
6. ~~act in the best interests of the regulated entity;~~
- (d) ~~have due regard for the insurer and its policyholders, putting those interests of the regulated entity's stakeholders ahead of his own interests;~~
- (a)(e) ~~exercise independent judgement and objectivity in his decision making, taking due account of the interests of the insurer and its policyholders;~~
- (b)(f) ~~identify and either avoid or promptly disclose to the board of the regulated entity insurer any conflicts of duty or interest he has or may have in relation to the regulated entity insurer;~~
7. ~~be free from any undue influence in exercising his judgement in respect of the regulated entity;~~
- (g) ~~not use his position to gain undue personal advantage or cause any detriment to the insurer;~~

~~(e)(h)~~ ensure he has the appropriate integrity, competence, experience, qualifications and commitment so he can properly discharge his duties and responsibilities and carry out his functions in relation to the ~~regulated entity~~insurer; and

~~(d)(i)~~ properly discharge his duties and responsibilities and carry out his functions in relation to the ~~regulated entity~~insurer.

PART 5: KEY RESPONSIBILITIES OF SENIOR MANAGEMENT

42 Senior management responsibilities

The senior management of a ~~regulated entity~~shall an insurer must —

~~8. — establish, implement and maintain internal controls and procedures to ensure the sound and prudent management of the regulated entity within —~~

~~1. — the strategies and policies of the regulated entity established by its board; and~~

~~2. — the regulated entity's legal and regulatory obligations as identified in accordance with paragraph 5.2;~~

~~(e)(a)~~ manage the day to day operations of the ~~regulated entity~~insurer soundly and prudently, ensuring those operations are carried out effectively and in accordance with the ~~regulated entity's~~insurer's —

~~(i)~~ objectives, strategies, policies (including its risk appetite framework) and procedures established by its board; and

~~(i)(ii)~~ general conduct requirements under paragraph 9;

~~(i)(iii)~~ legal and regulatory obligations as identified in accordance with paragraph 5.210;

~~(b)~~ establish, implement and maintain adequate, appropriate and effective internal controls and procedures in respect of the insurer to ensure compliance with sub-paragraph (a);

~~1. — promote a culture and sustain in respect of, and throughout, the regulated entity that supports the —~~

~~1. — regulated entity's insurer a corporate governance principles established by its board;~~

~~2. — ongoing and effective risk management and financial management, and compliance, of the regulated entity; and~~

~~(f)(c)~~ fair treatment culture consistent with the requirements of the regulated entity's stakeholders; paragraph 39;

- ~~(g)(d)~~ individually identify and either avoid or promptly disclose to the board of the ~~regulated entity~~insurer any conflicts of duty or interest he has or may have in relation to the ~~regulated entity~~insurer;
1. ~~provide to the regulated entity's board such risk management reports as the board may specify in relation to the requirements of paragraph 15.3;~~
- ~~(h)(e)~~ provide the regulated entity'sthe insurer's board with timely, accurate, relevant, and sufficiently comprehensive reports, analysis or other information to enable the board to carry out its duties and functions, including the monitoring and review of –
- (i) the ~~regulated entity's~~insurer's performance and the performance of its senior management;
- (ii) ~~the regulated entity's~~the insurer's relevant and material risks, risk profile, capital adequacy, liquidity adequacy and regulatory capital compliance positions;
- ~~(ii)(iii)~~ the insurer's business strategy ~~and,~~ policies and business plans established by the board in relation to the ~~regulated entity~~insurer; and
- ~~(iii)(iv)~~ such other matters in relation to the regulated entityinsurer as the board may specify; ~~and~~
- ~~(i)(f)~~ provide the regulated entity'sinsurer's board with recommendations, as appropriate, for its review and approval on the strategy, significant policies and business plans that govern the operation of the insurer; ~~and~~
- ~~(g)~~ ensure that the insurer maintains records in accordance with paragraph 14.

PART 6: OUTSOURCED SIGNIFICANT ACTIVITIES AND FUNCTIONS

43 Outsourced significant activities and function arrangements

Where a significant activity or function of a ~~regulated entity~~an insurer has been outsourced, the ~~regulated entity~~insurer must ensure that –

- (a) it retains at least the same degree of oversight of, and accountability for, the outsourced activity or function as would apply if the outsourced activity or function was not outsourced;
- ~~(i)(b)~~ where the outsourced provider is required to have any regulatory consents in order to carry out the outsourced activity or function, those consents have been obtained and remain in force;

- ~~(k)~~(c) the outsourced provider has the appropriate integrity, competence, experience and qualifications to carry out the outsourced activity or function;
- ~~(l)~~(d) the outsourced provider has the capacity to carry out the outsourced activity or function taking into account the size and timing of corresponding workloads;
- ~~(m)~~(e) its use of the outsourced provider is consistent with the –
- (i) ongoing and effective risk management ~~and~~, financial management, and compliance, of the regulated entity;insurer, including not unreasonably increasing its operational risk;
 - (ii) standard of control that would apply if the outsourced activity or function was carried out internally by the regulated entity;insurer;
 - (iii) fair treatment of the regulated entity'sinsurer's stakeholders (as applicable);
 - (iv) effective operation of the external audit of the regulated entity;insurer; and
 - (v) ongoing, open, honest and timely communication with the SupervisorAuthority in relation to the activities of the regulated entity;insurer, and not unreasonably impairing the Authority's ability to monitor the insurer's compliance with its legal and regulatory obligations; and
- ~~(n)~~(f) a written agreement is in place with the outsourced provider, where the board of the regulated entity;insurer understands and authorises the terms and conditions of that agreement, and that agreement –
- (i) is binding on both parties;
 - (ii) sets out clearly the rights, expectations and obligations of both parties;
 - (iii) provides for the termination and orderly winding up of the outsourced arrangement; and
 - (iv) includes the means by which the outsourced provider is monitored and held accountable to the regulated entity;insurer in relation to the outsourced activity or function.

PART 7: ACTUARIAL FUNCTION

44 Function

- (1) An insurer must have an effective actuarial function that is adequate and appropriate to the nature, scale and complexity of the insurer, its activities and the risks to which it is or may be exposed.
- (2) An insurer's actuarial function must —
 - (a) have the necessary authority, independence and resources to carry out its activities effectively;
 - (b) be capable of evaluating and providing adequate and appropriate advice to the insurer's board and senior management (and any other relevant person in relation to the insurer) regarding actuarial matters, including those relating to the insurer's technical provisions, premium and pricing activities, capital adequacy and liquidity adequacy, reinsurance, and compliance with its legal and regulatory obligations which are relevant to the actuary's role in respect of the insurer; and
 - (c) carry out appropriate activities, including —
 - (i) coordinate the calculation of the insurer's technical provisions;
 - (ii) ensure the appropriateness of the methodologies and underlying models used by the insurer as well as the assumptions made in the calculation of its technical provisions;
 - (iii) assess the sufficiency and quality of the data used in the calculation of the insurer's technical provisions;
 - (iv) compare the best estimates contained within the insurer's technical provisions against relevant experience;
 - (v) inform the insurer's board or its senior management (as appropriate) of the reliability and adequacy of the calculation of the insurer's technical provisions;
 - (vi) oversee the calculation of the insurer's technical provisions and, in particular, in cases approximations are used in the calculation of best estimates contained within the technical provisions (which may be the case where there is insufficient data of appropriate quality to apply a reliable actuarial method);
 - (vii) express an opinion on the insurer's overall underwriting policy;

- (viii) express an opinion on the adequacy of the insurer's reinsurance (and any other risk transfer mechanism) arrangements; and
- (ix) contribute to the effective implementation of the insurer's risk management system and in particular with respect to the risk assessment underlying the determination of its economic capital needs and corresponding assessment of its capital adequacy and liquidity adequacy and regulatory capital compliance;
- (d) be carried out by persons who have knowledge of actuarial and financial mathematics commensurate with the nature, scale and complexity of the risks inherent in the business and prospective business of the insurer and who are able to demonstrate their relevant experience and applicable professional standards.

3645 Operational requirements

~~Where an~~An insurer ~~has appointed an actuary, the insurer shall~~must —

- (a) insofar as it is necessary for the performance of ~~the actuary's function~~its actuarial function's activities in relation to the insurer, afford the ~~actuary~~actuarial function the right of direct access at all reasonable times to —
 - (i) the board,
 - (ii) the directors, senior management and other employees and functions; ~~and~~
 - (iii) any outsourced provider of a significant function;
 - (iv) the external auditor; and
 - (v) all information and data, of the insurer; and
- (b) require the ~~actuary, within the terms of the actuary's appointment~~actuarial function, in relation to ~~the insurer's activities~~, to report to the board of the insurer on a timely basis on ~~matters relevant to that appointment~~actuarial matters.

3746 Objective judgement

~~In~~An actuarial function of an insurer, in forming ~~and~~, formulating ~~his own~~its actuarial opinion or advice, in respect of the ~~actuary of an insurer shall, must~~ be objective and free from any undue influence (for example, from other functions, directors, management or other employees of the insurer) and provide ~~his~~its opinions and advice to the board and ~~Supervisor~~Authority (as applicable) in an independent manner.

3847 Dual role of appointed actuary and director

The positions of appointed actuary and director ~~shall~~must not ordinarily be combined in one individual within the same insurer where that insurer is carrying on class 2 business or where such combining of roles would otherwise be likely to result in a material conflict.

Where the posts of appointed actuary and director are combined, the insurer's board ~~shall~~must –

- (a) establish, implement and maintain adequate ~~and~~, appropriate and effective internal controls to ensure that the appointed actuary remains objective and free from any undue influence such that his opinions and advice to the board and ~~Supervisor~~Authority (as applicable) are provided in an independent manner; and
- (b) at appropriate intervals, and at least annually, review –
 - (i) the reasons for combining the posts of appointed actuary and director to ensure they remain valid; and
 - (ii) the internal controls established under sub-paragraph (a) to ensure they remain adequate, appropriate and effective.

PART 8: INTERNAL AUDIT FUNCTION**3948 Meaning of “internal audit function” in the CGC**

The internal audit function of an insurer is the means applied by the insurer's board to objectively examine and evaluate the –

- (a) insurer's material –
 - (i) internal controls;
 - (ii) procedures; and
 - (iii) other systems of governance,

to ensure they are adequate, appropriate and effective for the insurer, its activities and the risks to which it is or may be exposed; and
- (b) compliance of the insurer's activities with its internal strategies, policies and procedures, as well as its legal and regulatory obligations as identified in accordance with paragraph 5-210.

4049 General

An insurer ~~shall~~must have an ongoing and effective internal audit function that is adequate and appropriate to the nature, scale and complexity of the insurer, its activities and the risks to which it is or may be exposed.

Accordingly, an insurer ~~shall~~must ensure that its internal audit function –

- (a) has appropriate independence from the operational activities it audits;
- ~~(b)~~ is capable of providing the insurer's board with adequate, appropriate and independent assurance in respect of the quality and effectiveness of the insurer's corporate governance framework;
- ~~(b)~~~~(c)~~ has direct reporting lines to the insurer's board;
- ~~(e)~~~~(d)~~ has sufficient authority and status within the insurer to ensure that the directors and senior management of the insurer react appropriately to its enquiries and recommendations;
- ~~(d)~~~~(e)~~ has unrestricted access at all reasonable times to –
- (i) the board,
 - (ii) directors, senior management and other employees and functions;
 - (iii) any outsourced provider of a significant function;
 - (iv) the external auditor; and
 - (v) all information and data,
- of the insurer, as is necessary for the performance of its activities in relation to the insurer;
- ~~(e)~~~~(f)~~ has sufficient resources and utilises individuals that are suitably trained and have relevant experience to understand and evaluate effectively the insurer's business and risks that those individuals are involved in auditing;
- ~~(f)~~~~(g)~~ employs a methodology that identifies the material risks to which the insurer is or may be exposed and allocates its resources accordingly; and
- ~~(g)~~~~(h)~~ encompasses both internal and any outsourced functions of the insurer.

4150 Reporting and recording

- (1) The findings and recommendations of an insurer's internal audit function ~~shall~~must be reported in writing at appropriate intervals, and at least annually, to the insurer's board.
- (2) Those reports ~~shall~~must detail at least any identified –
 - (a) significant weaknesses within the insurer's internal controls, procedures or other systems of governance;
 - (b) material instances of non-compliance with the insurer's internal policies or procedures;
 - (c) non-compliance with the insurer's legal or regulatory obligations; and

- (d) failures to deal properly with past recommendations of the internal audit function,

and, in respect of each of the sub-paragraphs (a) to (d), the reports ~~shall~~must either make remedial recommendations as may be necessary or ~~shall~~must include a statement in each case that no such matters have been identified.

~~Where the board carries out the internal audit function itself, it need not prepare such a report but shall keep an adequate and appropriate record of its equivalent findings and decisions.~~

4251 Delegation (including outsourcing)

Without limiting any of paragraphs ~~12.148~~ to ~~12.350~~, the ~~board of an insurer may carry out the insurer's internal audit function itself or may delegate it fully or in part to~~may be carried out by one or more ~~other~~ resources, including –

~~2. — a committee of the board;~~

- (a) a suitable resource from within the insurer;
- (b) where the insurer is part of a group, its group's internal audit function or other suitable resource from within its group;
- (c) where the insurer has an appointed insurance manager, the internal audit function of the insurance manager or other suitable resource from within the insurance manager or, where the insurance manager is part of a group, that group's internal audit function or other suitable resource from within that group; or
- (d) a suitable external party.

PART 9: COMPLIANCE FUNCTION

4352 Meaning of “compliance function” in the CGC

The compliance function of ~~a regulated entity~~an insurer is the means applied by the ~~regulated entity~~insurer to –

- (a) identify and understand the ~~regulated entity's~~insurer's legal and regulatory obligations in accordance with paragraph ~~5.210~~; and
- (b) establish, implement and maintain compliance strategies, policies, procedures and training,

in order to ensure that the ~~regulated entity~~insurer complies with its legal and regulatory obligations as identified in accordance with in paragraph ~~5.210~~.

4453 General

~~A regulated entity shall~~ An insurer must have an ongoing and effective compliance function that is adequate and appropriate to the nature, scale and complexity of the ~~regulated entity~~ insurer, its activities and the risks to which it is ~~or may be~~ exposed. This includes the compliance function –

- (a) ~~This includes the compliance function~~ having adequate and appropriate expertise, resources ~~and~~, authority and independence to carry out its activities effectively; ~~and~~
- (b) being capable of adequately and appropriately assisting the insurer to –
 - (i) identify and meet its legal and regulatory obligations; and
 - (ii) promote and sustain a sound compliance culture in respect of the insurer, including through the monitoring of related internal policies.

4554 Nature and location

- (1) Without limiting paragraph ~~13.152~~ or ~~13.253~~, the compliance function of ~~a regulated entity~~ an insurer –
 - (a) may be carried out internally by the ~~regulated entity~~ insurer or by a suitable external party or a combination of both;
 - (b) ~~shall~~ must be ultimately controlled in or from the Isle of Man; and
 - (c) subject to sub-paragraph ~~(d)~~, ~~shall~~ (d), must be substantially carried out in or from the Isle of Man; or
 - (d) where operational functions of the ~~regulated entity~~ insurer are carried out outside of the Isle of Man, the ~~regulated entity's~~ insurer's corresponding compliance function may be carried out by parties that are either located in the Isle of Man or located outside of the Isle of Man.
- (2) For the avoidance of doubt, this paragraph does not restrict ~~a regulated entity~~ an insurer from obtaining advice from outside of the Isle of Man as appropriate to its activities.

4655 Reporting

The compliance function of ~~a regulated entity~~ an insurer must report at appropriate intervals, and at least annually, to the ~~regulated entity's~~ insurer's board on compliance matters in accordance with its role in relation to the ~~regulated entity~~ insurer.

PART 10: EXTERNAL AUDIT

4756 General

~~A regulated entity shall —~~

An insurer must —

- (a) take all reasonable steps to ensure it affords its external auditor all of the rights and entitlements applicable to the position of external auditor; and
- (b) permit and not deter its external auditor from providing to the ~~Supervisor~~Authority such information and confirmations as the ~~Supervisor~~Authority requests for the purposes of carrying out of the functions of the ~~Supervisor~~Authority.

4857 Engagement letter

Prior to commencement of its audit, ~~a regulated entity shall~~ an insurer must obtain from its external auditor a letter of engagement which —

- (a) contains an undertaking of the external auditor to provide to the ~~regulated — entity~~insurer, and upon request to the ~~Supervisor~~Authority, the governance communications referred to in paragraph ~~14.3;58;~~
- (b) defines clearly the extent of the rights and duties of the external auditor; and
- (c) is signed and accepted in writing by both parties.

4958 Governance communication

- (1) ~~A regulated entity shall~~ An insurer must at the same time as its annual accounts are submitted to the ~~Supervisor~~Authority —
 - (a) provide to the ~~Supervisor~~Authority a copy of the communication, in relation to those accounts, made by its external auditor to those charged with the ~~regulated entity's~~insurer's governance pursuant to International Standard on Auditing 260 (“ISA 260”) or International Standard on Auditing (UK and Ireland) 260 (“ISA (UK and Ireland) 260”), or equivalent;
 - (b) inform the ~~Supervisor~~Authority whether the ~~regulated entity~~insurer has implemented or is in the process of implementing the recommendations, or has addressed or is in the process of addressing the weaknesses, identified (if any) in that communication, or, if not, provide its reasons for not doing so; and
 - (c) where the ~~regulated entity~~insurer receives no ISA 260 or ISA (UK and Ireland) 260 communication, or equivalent, provide the

~~Supervisor Authority~~ with a copy of its external auditor's confirmation that no such communication has been or is anticipated to be issued.

- (2) ~~A regulated entity shall~~An insurer must, without undue delay, provide to the ~~Supervisor Authority~~ a copy of any other formal communication it receives from its external auditor that identifies any material weakness relating to the ~~regulated entity's~~insurer's internal controls, procedures or other systems of governance.

PART 11: RISK MANAGEMENT SYSTEM

5059 General

~~A regulated entity shall —~~

An insurer must —

- ~~3. —~~ establish, implement and maintain an effective risk management system, including risk management function, that is adequate and appropriate to the nature, scale and complexity of the ~~regulated entity~~insurer, its activities and the risks to which it is or may be exposed, and is —

~~(a) —~~ consistent with ~~paragraph 15.2;~~paragraphs 60 to 66;

~~1. —~~ establish and

~~2. —~~ able to report in accordance with paragraph 15.3;

~~(a)(b) —~~ maintain a thorough understanding of its risk profile, including the types, characteristics, interdependencies, sources and potential impact of those risks on an individual and aggregate basis; ~~and~~

~~(b)(c) —~~ integrate its risk management system into its decision making processes so that decisions can be taken with due regard for the risks involved; and

~~(d) —~~ base its risk management actions on due consideration of its economic capital needs, its regulatory capital requirements and the nature and amount of its financial resources, including making appropriate use of its ORSA.

5160 System

The risk management system of ~~a regulated entity shall~~an insurer must —

- (a) be ongoing and comprehensive including, ~~but not limited to~~, strategies, policies, and procedures that promptly and effectively —
- (i) identify, assess and measure;
 - (ii) monitor and control; and

- (iii) where appropriate, mitigate;
- all reasonably foreseeable, relevant and material risks to which the ~~regulated entity~~insurer is or may be exposed; and
- (b) encompass all ~~relevant~~such risks on an individual and aggregate basis, including, ~~but not limited to~~, the risks referred to in Schedule 1 ~~—(as applicable to the regulated entity; and);~~
- ~~(c) establish, implement and maintain adequate, appropriate and effective risk categories and risk management policies for all of its relevant and material risks, including in respect of ALM, investment activities and underwriting;~~
- ~~(d) ensure that the operations and risk exposures of the regulated entity~~insurer are within the risk ~~tolerance limits~~—appetite framework established by its board in respect of the ~~regulated entity~~insurer in accordance with paragraphs 64 and 65; and
- ~~(e) include an ERM system, including the ORSA process in accordance with Schedule 2, which coordinates the insurer’s risk management in respect of the insurer as a whole, including, notably, for the purposes of ensuring it complies with its capital adequacy requirement, liquidity adequacy requirement and regulatory capital requirements.~~

61 Risk management function

- ~~(a) An insurer must have an ongoing and effective risk management function to manage its risk management system.~~
- ~~(b) An insurer’s risk management function must have the necessary authority, independence and resources to carry out its activities effectively, and be capable of assisting the insurer, in a manner consistent with this Part, to —~~
- ~~(i) identify, assess, measure, monitor, control and mitigate its risks;~~
- ~~(ii) report on its relevant and material risks; and~~
- ~~(iii) promote and sustain a sound risk culture in respect of the insurer.~~

62 Risk identification and measurement

- ~~(1) An insurer’s ERM system must provide for the identification and quantification of its risks under a sufficiently wide range of adverse outcomes, including processes and techniques which are adequate and appropriate to the nature, scale and complexity of the insurer, its activities and the risks to which it is or may be exposed for the purposes of —~~
- ~~(a) supporting its risk management activities;~~

- (b) determining of its economic capital needs;
 - (c) assessing its current and prospective capital adequacy;
 - (d) assessing its current and prospective liquidity adequacy; and
 - (e) assessing its prospective compliance with its regulatory capital requirements.
- (2) In sub-paragraph 7.12(e)-(1), “techniques” include forward-looking quantitative methods, including such stress testing, reverse stress testing and scenario analysis as may be adequate and appropriate for the purpose in question.

3.—Reporting

~~The board of a regulated entity shall ensure it receives at appropriate intervals, and at least annually, risk management reports and all other relevant information that will enable it to adequately and effectively —~~

- ~~1.—oversee the regulated entity’s risk management system;~~
 - ~~2.—review its risk profile; and~~
 - ~~3.—assess the adequacy of its capital and other financial resources in accordance with paragraphs 5.5(a) and 5.5(b).~~
- (3) Pursuant to sub-paragraphs (1) and (2) an insurer’s ERM system must also encompass identifying and assessing the insurer’s prospective risks over its forecast time horizon.

63 Risk policy and recording

- (1) An insurer’s ERM system must include a risk management policy which
- =
 - (a) outlines how all of the insurer’s relevant and material categories of risk are managed and, where appropriate, coordinated in respect of both its business strategy and its day to day operations;
 - (b) considers a period of at least the insurer’s forecast time horizon; and
 - (c) describes the relationship between the insurer’s risk profile, risk appetite framework, economic capital needs, capital adequacy, liquidity adequacy and regulatory capital requirements, and its processes and methods for monitoring its risks.
- (2) An insurer’s ERM system must support the measurement of its risks by providing accurate documentation with appropriately detailed descriptions and explanations of those risks, the measurement approaches used and the key assumptions made.

64 Risk appetite framework

- (1) An insurer's ERM system must include a risk appetite framework setting out —
- (a) its risk appetite, which is the aggregate level and types of risk the insurer is willing to assume within its risk capacity to achieve its strategic objectives and business plans;
 - (b) in respect of each of its relevant and material categories of risk, pursuant to and within its risk appetite —
 - (i) risk limits, which are policy statements specifying qualitatively and, where practicable, quantitatively the category of risk and, subject to sub-paragraph (ii), the aggregate amount of that risk the insurer is willing to assume; and
 - (ii) a risk tolerance, in relation to each risk limit, which is the acceptable variability around (including above) that limit.
- (2) An insurer's risk capacity, as referred to in sub-paragraph (1)(a), is the maximum amount of risk the insurer is able to assume before breaching one or more of its significant constraints, including its capital adequacy requirement, liquidity adequacy requirement and regulatory capital requirements.
- (3) The risk limits and tolerances, as referred to in sub-paragraph (1)(b), must take account of any relevant relationship between the categories of risk which might materially impact upon those risks.
- (4) If an insurer is or may be exposed to a risk which is plausibly relevant and material but is not practicably quantifiable (and therefore not readily able to be aggregated for risk appetite purposes), the insurer must by way of its ORSA —
- (a) make a qualitative assessment which is appropriate to the risk and sufficiently detailed to be useful for its risk management and financial management purposes; and
 - (b) identify and explain how the exposure is otherwise addressed by the insurer's risk management and financial management policies.

65 Use of risk appetite framework

An insurer must —

- (a) make appropriate use of its risk limits and risk tolerances in its business strategies and plans, including ensuring that it does not exceed its risk appetite; and
- (b) integrate and use its risk limits and risk tolerances in its day-to-day operations, including in a manner which prevents the insurer from

exceeding its risk appetite and promptly brings any breaches of its risk limits or risk tolerances to the attention of its management.

66 Risk responsiveness and feedback loop

An insurer's ERM system must –

- (a) be responsive to changes in its risk profile, whether arising from internal or external events; and
- (b) incorporate a feedback loop, based on timely, appropriate and good quality information, management processes and objective assessment, which enables the insurer to take the necessary actions in a timely manner in response to changes in its internal or external risk environment.

PART 12: INTERNAL CONTROL FRAMEWORK SYSTEM

5267 Framework System

- (1) The internal control framework system of ~~a regulated entity~~ an insurer is part of its risk management system and includes its –
 - (a) internal audit function as referred to in ~~paragraph 12~~ (as applicable); Part 8;
 - (b) actuarial function as referred to in Part 7;
 - ~~(b)~~ (c) compliance function as referred to in paragraph 13; Part 9; and
 - ~~(c)~~ (d) internal controls as referred to in paragraph 16.2.68.
- (2) ~~A regulated entity's internal control framework shall also~~ An insurer's risk management system must have due regard for ~~the any relevant and material~~ findings and recommendations communicated to the regulated entity by its actuary (where applicable); insurer by its component functions (as referred to in sub-paragraph (1)), and its external auditor.

5368 Internal controls

- (1) ~~A regulated entity shall~~ An insurer must establish, implement and maintain effective internal controls including, ~~but not limited to~~ –
 - (a) arrangements for delegating authority and segregation of duties; and
 - (b) other checks and balances;
- (2) ~~that are~~ These must be adequate and appropriate to the nature, scale and complexity of the ~~regulated entity~~ insurer, its activities and the risks to which it is or may be exposed to ensure that the ~~regulated entity~~ insurer and other persons (as applicable) adhere to the –

- (a) ~~regulated entity's insurer's~~ strategies, policies and procedures established by its board;
 - (b) requirements of the CGC; and
 - (c) ~~regulated entity's insurer's~~ other legal and regulatory obligations as identified in accordance with paragraph ~~5.210~~.
- (3) For the avoidance of doubt, this paragraph does not limit any other requirement in relation to internal controls or procedures included elsewhere within the CGC.

PART 13: OTHER INTERNAL CONTROL ARRANGEMENTS

69 Fraud prevention

An insurer must ensure that high standards of integrity apply to all aspects of its business, and ~~shall~~must —

- (a) ~~establish, implement and maintain adequate~~and, appropriate ~~internal controls~~ and effective policies, procedures and internal controls, and allocate adequate and appropriate resources, to —
 - (i) deter, prevent, detect, record and, as required, promptly report any fraud it becomes aware of to the appropriate authorities; and
 - (ii) ensure that any fraud identified, which is within the scope of the insurer's corporate governance system, is remedied in a manner appropriate to the circumstances (including having regard to any relevant guidance provided by the police or other relevant authority);
- (b) assign operational responsibility for the ~~regulated entity's insurer's~~ fraud prevention and reporting to suitably senior officers or employees of the ~~regulated entity~~insurer;
- (c) ~~take adequate and appropriate measures to prevent fraud, including, but not limited to, providing~~provide counter-fraud training to its directors, senior managers and employees; and
- (d) ensure that the insurer's policies, procedures and internal controls and procedures, as referred to in sub-paragraph (a), form an integral part of the ~~regulated entity's insurer's~~ risk management system, including being taken account of in its internal audit programme.

70 Anti-money laundering and combating the financing of terrorism

An insurer must ensure that its measures in relation to anti-money laundering and combating the financing of terrorism form an integral part of the insurer's

risk management system, including being taken account of in its internal audit programme.

71 Whistle blowing

An insurer must establish, implement and maintain an adequate and appropriate policy and procedures to encourage the reporting of any improper or unlawful behaviour, which ~~shall~~must –

- ~~(e)~~(a) define the scope of improper or unlawful behaviour covered by the policy, including ~~but not limited to~~ –
 - (i) failure to comply with the ~~regulated entity's~~insurer's legal and regulatory obligations;
 - (ii) financial malpractice or fraud;
 - (iii) criminal activity;
 - (iv) improper conduct or unethical behaviour; and
 - (v) attempts to conceal any malpractice or fraud;
- ~~(f)~~(b) set out a reporting structure to enable the ~~regulated entity's~~insurer's directors, senior managers and employees to raise concerns internally but outside of the normal management reporting structure; and include provisions requiring persons to whom it applies to raise their concerns directly with the Authority if they feel that they have not been adequately addressed internally;
- ~~(g)~~(c) state how, and ensure that, matters so reported are considered objectively and that appropriate and timely actions are taken;
- ~~(h)~~(d) adequately and appropriately protect the whistleblower from any negative repercussions arising from reporting in good faith their concerns, including, ~~but not limited to,~~ ensuring confidentiality; and
- ~~(i)~~(e) be communicated effectively to all relevant persons to whom it applies.

PART 14: FAIR TREATMENT OF POLICYHOLDERS

5472 Policyholders

- (1) An insurer ~~shall~~must establish, implement and maintain ~~policies on how to treat its policyholders fairly, as well as~~ adequate ~~and,~~ appropriate and effective policies, procedures and internal controls ~~and procedures, including~~that are integral to its corporate culture to ensure that its policyholders are treated fairly. This includes training where necessary; to ensure compliance with those policies and procedures, where relevant, by the insurer's directors, senior managers, employees and other persons

appointed to act for or on behalf of the insurer. ~~This includes, but is not limited to —~~

~~(2) The policies, procedures and internal controls referred to in sub-paragraph (1) must, at a minimum, include —~~

~~(a) ensuring that any conflicts of interest relevant to advice given to policyholders by or on behalf of the insurer are properly managed;~~

~~(b) where the insurer, or a person appointed to act on behalf of the insurer, is dealing directly with its policyholders, ensuring that information is sought from the policyholder that is appropriate in order to assess the policyholder's relevant needs before giving advice or concluding a contract;~~

~~(c) ensuring that any advice given to policyholders by or on behalf of the insurer is appropriate to their disclosed circumstances;~~

~~(d) ensuring that all reasonable steps are taken in a timely manner to enable its policyholders to take suitably informed decisions by providing adequate and appropriate information to the policyholder, or relevant person appointed to act on behalf of the policyholder, concerning the insurer's product applicable to the policyholder, including, but not limited to —~~

~~(i) the product's risks, benefits, obligations and charges; and~~

~~(ii) timely disclosure to the policyholder of any conflict of duty or interest on the part of the insurer's directors, senior managers, employees or other persons appointed to act on behalf of the insurer that is relevant to the sale of the product;~~

~~(e) ensuring clear and effective communication with its policyholders and avoiding any false, misleading or deceptive representations or practices either by itself or knowingly on its behalf;~~

~~(f) ensuring that private information about its policyholders is protected;~~

~~(g) ensuring that the insurer deals with claims and complaints effectively and fairly in a timely and fair manner through an easily understood, well disclosed, easily accessible and equitable process; and~~

~~(h) ensuring, in the event of a complaint, that adequate, appropriate and timely information is provided to the complainant in respect of the Isle of Man Financial Services Ombudsman Scheme.~~

5573 Member policyholders and participating policyholders

Where an insurer has member policyholders or participating policyholders it ~~shall~~must establish, implement and maintain policies and procedures to ensure

that any rights and entitlements of those policyholders are treated by the insurer in a fair and equitable manner.

PART 15: INTERACTION WITH THE SUPERVISOR AUTHORITY

~~A regulated entity shall —~~

74 Interaction with the Authority

~~(1) An insurer must —~~

- ~~(a) maintain open, honest and timely communications with the Supervisor Authority, including communicating with the Supervisor Authority as required and meeting with the Supervisor Authority when requested;~~
- ~~(b) maintain open, honest and timely communications with any other regulatory body to which it is accountable; and~~
- ~~(c) establish, implement and maintain adequate ~~and~~ appropriate and effective systems and internal controls to ensure ~~the accuracy and timeliness of that~~ any information it provides to the Supervisor Authority, and any other regulatory body to which the regulated entity insurer is accountable. ~~is appropriate, timely and effective.~~~~

~~(2) An insurer must report to the Authority anything relating to the insurer of which the Authority would reasonably expect notice, having regard to its regulatory objectives as set out in section 1 of the Insurance Act 2008, including —~~

- ~~(a) any change or incident that could materially impact, currently or prospectively —~~
 - ~~(i) its risk profile;~~
 - ~~(ii) its financial condition, including its capital adequacy, liquidity adequacy or compliance with its regulatory capital requirements; or~~
 - ~~(iii) the fair treatment of its policyholders.~~
- ~~(b) where it —~~
 - ~~(i) has deviated or is likely to deviate significantly from the requirements of the CGC; or~~
 - ~~(ii) has identified issues concerning its financial reporting process which may have a material impact on its reporting externally or to the Authority,~~

~~as soon as is practicable after identifying any such matter and advise, at the same time or in a timely manner subsequently, the background of the~~

matter, what action the insurer proposes to take (as applicable) and relevant timeframe.

PART 16: INTERPRETATION

75 Meaning of terms

In the CGC –

“**the Act**” means the Insurance Act 2008;

“**actuary**”, **actuarial function**” in relation to an insurer, ~~means the person includes its appointed as actuary to the insurer in accordance with section 18 of the Act;~~

~~“annual accounts” in relation to –~~

~~4. – an insurer has the meaning as given in section 54 of the Act; and~~

~~5. – an insurance manager registered under section 25 of the Act means~~

~~1. – the profit and loss account for the financial period or, in the case of an insurance manager not trading for profit, an income and expenditure account for the period; and~~

~~2. – the balance sheet as at the end of the financial period,~~

~~— prepared in accordance with the provisions of the Partnership Act 1909, the Companies Acts 1931 to 2004, the Limited Liability Companies Act 1996 or the Companies Act 2006 relating to accounts (as actuary (where applicable), and in accordance with requirements imposed by the Supervisor under the Act);~~

~~“ALM” is an abbreviation of “asset-liability management”, and, in relation to a regulated entity an insurer, refers to the practice of the insurer managing its assets and liabilities so that decisions and actions taken in respect of those assets and liabilities are coordinated in order to manage the regulated entity’s insurer’s corresponding risk exposures;~~

~~“annual accounts”, in relation to an insurer, has the meaning as given in section 54 of the Act;~~

~~“appointed actuary” means the person appointed as actuary to the insurer in accordance with section 18 of the Act;~~

~~“board”, in relation to a regulated entity an insurer, means the board of directors of the regulated entity insurer or, where the regulated entity insurer has no board of directors, its equivalent governing body;~~

~~“business plans”, in relation to a regulated entity an insurer, mean the detailed activity plans and financial projections of the material operations of the regulated entity insurer;~~

“capital adequacy”, in relation to an insurer, means its compliance with sub-paragraph 11(a);

“capital adequacy requirement” means the requirement under sub-paragraph 11(a);

~~“the CGC” means these Guidance Notes, titled the is an abbreviation of “Corporate Governance Code of Practice for Regulated Insurance Entities Insurers” and is the name of this document as referred to in paragraph 1;~~

“class 2 business” has the meaning as given in [replacement provision for regulation 2 of the Insurance Regulations 1986];

“compliance function” has the meaning as given in paragraph 13.152;

~~“constitutional documents”, in relation to a regulated entity, mean its memorandum and articles of association, or their equivalent, and any other formal document of the regulated entity that establishes the existence of the regulated entity or regulates its structure, control or members;~~

“derivative” means a financial asset or liability whose value depends on, or is derived from, other underlying factors, such as, but not limited to –

~~(d)~~(a) assets;

~~(e)~~(b) liabilities;

~~(f)~~(c) interest rates;

~~(g)~~(d) currency exchange rates; or

~~(h)~~(e) indices,

~~–and includes, but is not limited to, forwards, futures, options, warrants, swaps, and other financial instruments that have a similar economic effect;~~

“dormant”, in relation to a regulated entity an insurer, has the meaning as given in section 12A(3) of the Companies Act 1982, and includes that the regulated entity insurer has no current or residual insurance exposure;

“economic capital needs”, in relation to an insurer, means the overall amount of financial resources necessary to adequately fund its current business and prospective business as determined by a comprehensive financial assessment (consistent with the relevant requirements of Schedule 2) of the cost of running that business, including taking account of –

(a) its business plans and risk appetite, limits and tolerances;

(b) maintaining compliance with its regulatory capital requirements;

(c) its risks;

(d) the relationship between those risks; and

(e) the risk mitigation measures it has in place, including the likely timing and effectiveness of any potential actions its management would take if needed;

“ERM” is an abbreviation of ‘enterprise risk management’ and has the meaning given in sub-paragraphs 61(e) to 66;

“financial management”, in relation to an insurer, means its management activity for the purpose of ensuring it complies with its capital adequacy and liquidity adequacy requirements;

“forecast time horizon” has the meaning given in sub-paragraph 2(2) of Schedule 2;

“front office”, in relation to an insurer, refers to those functions of the insurer that come in direct contact with its policyholders;

“group”, in relation to ~~a regulated entity~~ an insurer, means—

- ~~1.(a)~~ the ~~regulated entity~~ insurer,
- ~~(i)(b)~~ any other legal person which is —
 - (i) its subsidiary;
 - (ii) its holding company; or
 - (iii) a subsidiary of that holding company;

“holding company” shall be construed in accordance with the definition of subsidiary;

“implement”, in relation to a requirement, does not limit appropriate delegation in relation to the requirement;

“independent non-executive director”, in relation to ~~a regulated entity~~ an insurer, means a director of the ~~regulated entity~~ insurer who —

- ~~1.(c)~~ apart from his —
 - ~~(iv)(i)~~ directors' fees in respect of his position as a director of the ~~regulated entity~~ insurer; and
 - ~~(v)(ii)~~ subject to sub-paragraph ~~(b2)~~ —
 - (A) other benefits attributable to his position as a director of the ~~regulated entity~~ insurer; and
 - (B) shareholdings in relation to the ~~regulated entity~~ insurer or its group,

as may be applicable, is independent of the group (as applicable) and management of the ~~regulated entity~~ insurer; and

- ~~2.(d)~~ is free from any relationships or circumstances which could materially interfere with the exercise of his independent judgment in relation to the affairs of the ~~regulated entity~~ insurer;

“insurance provisions” —

- ~~1.(a)~~ in relation to the insurance business other than long-term business of an insurer, are the amounts set aside as liabilities on the insurer's balance sheet to meet its obligations arising out of its insurance contracts as well as related expenses (including, ~~but not limited to,~~ as applicable: provisions for claims, claims incurred but not reported, claims incurred but not enough reported, unearned

premium, unexpired risk and policyholder profit participation);
and

~~2.(b)~~ in respect of the long-term business of an insurer, are the amounts set aside to meet its obligations arising out of its long-term insurance contracts in accordance with the replacement provisions for the Insurance (Valuation of Long Term Liabilities) Regulations 2007;

“insurer” means a person authorised under section 8 of the Act or permitted under section 22 of the Act;

“internal audit function” has the meaning as given in paragraph ~~12.148~~;

“liquidity adequacy”, in relation to an insurer, means its compliance with sub-paragraph 11(b);

“liquidity adequacy requirement” means the requirement under sub-paragraph 11(b);

“member policyholder”, in relation to an insurer that is a mutual (or equivalent), is a member of the mutual (or equivalent) who is also insured by the insurer (either directly or by way of reinsurance);

“ORSA” is an abbreviation of ‘own risk solvency assessment’ and, in relation to an insurer, means the process described in Schedule 2;

“outsourced activity or function”, in relation to ~~a regulated entity~~ an insurer, refers to ~~an activity or~~ function of the ~~regulated entity~~ insurer that is carried out by a person external to the ~~regulated entity~~ insurer;

“outsourced provider”, in relation to ~~a regulated entity~~ an insurer, refers to a person external to the ~~regulated entity~~ insurer (whether within or external to the ~~regulated entity~~ insurer’s group) that carries out an outsourced activity or function of the ~~regulated entity~~ insurer;

“participating policyholder”, in relation to an insurer, is a policyholder of the insurer whose policy with the insurer, in addition to any right to be indemnified under that policy, gives the policyholder a right to participate in the profits of the insurer;

“policyholder” has the meaning as given in section 54 of the Act and, where appearing, also includes prospective policyholders of the insurer as the context requires;

~~“regulated entity” means a person to whom the CGC applies in accordance with paragraph 3.1;~~

~~“risk regulatory capital requirements”, in relation to an insurer, means its minimum capital requirement (“MCR”) and solvency capital requirement (“SCR”) respectively, and regulatory capital shall be construed accordingly;~~

~~“risk appetite” has the meaning given in sub-paragraph 64(1)(a);~~

~~“risk appetite framework” has the meaning as set out in paragraph 64;~~

~~“risk capacity” has the meaning given in sub-paragraph 64(2);~~

“risk limits” has the meaning given in sub-paragraph 64(1)(b)(i);

“risk profile”, in relation to ~~a regulated entity~~ an insurer, means the particular range and significance of risks to which the ~~regulated entity~~ insurer is or may be exposed;

~~“risk tolerance limits”, in respect of a regulated entity, mean policy statements established by its board specifying the nature and amount of risk exposure the regulated entity is willing to accept and not exceed;~~

~~“risk tolerances” has the meaning given in sub-paragraph 64(1)(b)(ii);~~

“senior management”, in relation to ~~a regulated entity~~ an insurer, means any person whose appointment is required to be notified to the ~~Supervisor~~ Authority under the Act, excluding its –

~~1.~~(a) non-executive directors;

(j)(b) external auditor; and

~~(k)~~(c) controllers where such a controller is not a person whose appointment is required to be notified to the ~~Supervisor~~ Authority under the Act other than as a controller;

“senior manager”, in relation to ~~a regulated entity~~ an insurer, means a member of its senior management;

“shareholders”, in relation to ~~a regulated entity~~ an insurer, mean the owners of the ~~regulated entity~~ insurer including (as applicable) –

~~1.~~(d) the owners of its shares;

(4)(e) its members (if the ~~regulated entity~~ insurer is a mutual or similar);

~~(m)~~(f) its partners (if the ~~regulated entity~~ insurer is a partnership); and

~~(n)~~(g) in the case of an insurer, its member policyholders and participating policyholders,

or their equivalents;

“stakeholder”, in relation to ~~a regulated entity~~ an insurer, means any person with a direct or indirect interest or involvement (a stake) in the ~~regulated entity~~ insurer because that person can affect or be affected by the ~~regulated entity’s~~ insurer’s actions, strategies, policies or procedures (~~a regulated entity’s~~ an insurer’s stakeholders include, ~~but are not limited to~~, where applicable, its policyholders, shareholders and other investors, creditors, employees, the general public, the Isle of Man Government and the ~~Insurance and Pensions~~ Authority); and

“subsidiary” means a legal person (whether or not incorporate under the Companies Acts 1931 to 2004) that is a subsidiary of another legal person (whether or not incorporated under those Acts) and in determining whether one legal person is a subsidiary of another the provisions of section 1 of the Companies Act 1974 shall apply with the necessary modifications, and **“holding company”** shall be construed accordingly.

MADE

CHAIRMAN

FINANCIAL SERVICES AUTHORITY

SCHEDULE 1

(RISKS)**1 General**

Without limiting the CGC's other guidance, ~~a regulated entity shall~~ an insurer must apply the guidance within this Schedule as is applicable to the ~~regulated entity-insurer.~~

The risks referred to in this Schedule are not intended to be, and ~~shall~~ must not be interpreted as being, exhaustive.

The order in which the risks appear, and the extent to which guidance is or is not given, in this Schedule does not attach any greater or lesser significance to any particular risk.

2 Underwriting risk

Underwriting risk, in relation to an insurer, refers to the risks arising out of its day to day activities in underwriting contracts of insurance, as well as risks associated with its outward reinsurance and any other risk transfer, mitigation or diversification mechanism relevant to its underwriting strategy.

In managing this risk an insurer ~~shall~~ must apply the following guidance:

- (1) An insurer ~~shall~~ must establish, implement and maintain strategic underwriting and pricing policies based on sound methodology and reasonable assumptions that are approved, monitored and reviewed by its board.
- (2) An insurer ~~shall~~ must evaluate prudently the risks it underwrites and establish, implement and maintain an adequate level of premiums for those risks that will enable the insurer to meet all of its reasonably foreseeable claims and other obligations arising out of its underwriting activities, and related expenses.
- (3) An insurer ~~shall~~ must establish, implement and maintain systems to control all of the claims and other obligations and expenses referred to in paragraph (b2), and those systems ~~shall~~ must be monitored on an ongoing basis by its senior management and properly overseen by its board.
- (4) An insurer ~~shall~~ must have a clear strategy to mitigate, and where appropriate diversify, the underwriting risks to which it is or may be exposed by defining limits on the amount of risk it retains and (where applicable) taking out appropriate reinsurance cover, or using other risk transfer arrangements, consistent with it ~~maintaining adequate~~ complying with its capital adequacy requirement, liquidity adequacy requirement and ~~other financial resources in accordance with paragraphs 5.5(a) and 5.5(b)-regulatory capital requirements.~~ This strategy ~~shall~~ must be an

integral part of the insurer's underwriting policy that is approved, monitored and reviewed by its board.

- (5) An insurer ~~shall~~must ensure that its outwards reinsurance arrangements (where applicable) are adequate and that the claims held by the insurer against its reinsurers are recoverable, this includes –
- (a) ensuring that its reinsurance programme is appropriate to its risk profile and provides coverage which, after taking into account the ~~the~~ real transfer of risk, enables the insurer to ~~maintain adequate~~comply with its capital ~~adequacy requirement, liquidity adequacy requirement and other financial resources in accordance with paragraphs 5.5(a) and 5.5(b); regulatory capital requirements;~~ and
- (b) taking all reasonable steps to ensure that the protection provided by its reinsurers is secure.
- (6) In addition to paragraph ~~(e), (5)~~, an insurer ~~shall~~must ensure that any other risk transfer mechanism it uses provides adequate protection which, after taking into account the ultimate collectability of inward amounts to the insurer and the real transfer of risk, enables the insurer to ~~maintain adequate capital and other financial resources in accordance with paragraphs 5.5(a) and 5.5(b);~~comply with its capital adequacy requirement, liquidity adequacy requirement and regulatory capital requirements.
- (7) An insurer ~~shall~~must ensure that all of its risk transfer mechanisms are properly accounted for so that the insurer's financial statements give a true and fair view of the insurer's risk exposure.
- (8) An insurer, in respect of its risk transfer mechanisms, must promptly document the principal economic and coverage terms and conditions agreed upon by the parties involved and finalise an adequate, appropriate and effective corresponding formal contract in a timely fashion.

3 Insurance provisions risk

To avoid doubt, the following guidance in relation to insurance provisions risk does not limit the [replacement provisions for the Insurance (Valuation of Long Term Liabilities) Regulations 2007-].

Insurance provisions risk, in relation to an insurer, refers to the possibility that the insurer's insurance provisions prove to be inadequate to encompass all of the insurer's obligations arising out of its insurance contracts as well as related expenses.

In managing this risk an insurer ~~shall~~must apply the following guidance:

- (1) An insurer ~~shall~~must identify and quantify prudently its existing and anticipated obligations arising out of its insurance contracts as well as related expenses.

- (2) An insurer ~~shall~~must, after making reasonable allowance for its corresponding reinsurance amounts recoverable (or other relevant risk transfer mechanism), establish and maintain adequate insurance provisions to meet the total cost of claims and other obligations of the insurer arising out of its insurance contracts, as well as related expenses, including all reasonably foreseeable –
- (a) claims incurred, and claims not yet incurred, by the insurer; and
 - (b) related administration expenses, policyholder dividends and bonuses, taxes, expenses relating to embedded options, and any other attributable costs to the insurer.
- (3) An insurer's insurance provisions ~~shall~~must be based on –
- (a) sound accounting and, where appropriate, actuarial principles that are appropriate for insurance companies and the types of business undertaken by the insurer;
 - (b) reliable data; and
 - (c) appropriate methods and assumptions for assessing on a reliable, objective, transparent and prudent basis, insurance provisions for the types of business undertaken by the insurer.
- (4) An insurer's policy for establishing and maintaining its insurance provisions ~~shall~~must, amongst other things, take into account the potential for unexpected or atypical claims (and other expenses) occurrence and catastrophe events that might adversely affect the insurer. This includes, ~~but is not limited to,~~ where appropriate, ~~undertaking regular stress testing using suitable techniques~~ (as ~~part of the requirement under referred to in~~ paragraph ~~5.5(e62(2))~~) for an appropriate range of adverse scenarios in order to assess ~~the adequacy of its capital~~ adequacy, liquidity adequacy and ~~other financial resources in accordance compliance~~ with paragraphs 5.5(a) and 5.5(b), its regulatory capital requirements, such that should its insurance provisions need to be increased it has sufficient capital ~~and other financial resources~~ to do so.

4 Investment risk

Investment risk, in relation to ~~a regulated entity~~an insurer, encompasses the various risks to which the ~~regulated entity~~insurer is or may be exposed in relation to its investment activities.

Investment risks may include, ~~but are not limited to,~~ credit risk, market risk, liquidity risk and custody risk. These and other component risks are described further in this schedule.

In managing this risk ~~a regulated entity shall~~an insurer must apply the following guidance:

- (1) ~~A regulated entity shall~~ An insurer must only invest in assets where the insurer is able to properly manage the risks involved and properly assess its economic capital needs, capital adequacy, liquidity adequacy and regulatory capital compliance.
- (2) ~~An insurer must~~ establish, implement and maintain an overall strategic investment policy that addresses the following elements (as applicable) –
1. ~~the regulated entity's risk profile;~~
 - (a) ~~the regulated entity's asset liability management specifying the nature, role and extent of the insurer's investment activities and how it complies with [such regulations or guidance on investments made or issued by the Authority in relation to the Authority's proposed minimum capital requirement ("MCR") or solvency capital requirement ("SCR") which are the subject of ongoing consultation];~~
 - (b) ~~setting out explicit risk management procedures within the investment policy with regard to more complex and less transparent classes of asset and investment in markets or instruments that are subject to less governance or regulation;~~
 - (c) ~~the insurer's risk profile;~~
 - (d) ~~the insurer's ALM policies;~~
 - (e) ~~the regulated entity's~~ insurer's other risk management policies;
 - (f) ~~the determination of the strategic asset allocation, that is, the long-term asset mix over the main investment categories;~~
 - (g) ~~the establishment of limits for asset allocation by geographical area, markets, sectors, counterparties and currency;~~
 - (h) ~~the extent to which the holding of some types of assets is restricted or disallowed;~~
 - (i) ~~the conditions under which the regulated entity~~ insurer can pledge or lend assets;
 - (j) ~~limits of delegated authority to make or alter the regulated entity's~~ insurer's investments;
 - (k) ~~clear accountability in respect of all of its asset transactions and associated risks; and~~
 - (l) ~~where the regulated entity~~ insurer is using or intending to use derivatives, an overall policy on their use.
- (3) ~~An insurer's risk management system shall~~ must, amongst other things, cover the risks associated with its investment activities that might affect the coverage of its insurance provisions or ~~maintaining adequate capital and other financial resources in accordance with paragraphs 5.5(a) and~~

~~5.5(b)-its compliance with its capital adequacy requirement, liquidity adequacy requirement or regulatory capital requirements.~~

- ~~(3)(4)~~ A regulated entity shall An insurer must establish, implement and maintain internal controls and procedures to ensure that its assets are managed in accordance with its overall investment policy, as well as in compliance with applicable accounting requirements and with its legal and regulatory obligations as identified in accordance with paragraph 5.210. These ~~shall~~ must ensure that investment procedures are documented and properly overseen. Where appropriate, the functions responsible for measuring, monitoring, settling and controlling asset transactions ~~shall~~ must be separate from the ~~regulated entity's~~ insurer's front office functions.
- ~~(4)(5)~~ The board of ~~a regulated entity shall~~ an insurer must retain ultimate oversight of, and ensure clear management accountability for, the ~~regulated entity's~~ insurer's investment policies and procedures.
- ~~(5)(6)~~ The board of ~~a regulated entity shall~~ an insurer must ensure that any persons involved with a ~~regulated entity's~~ insurer's significant investment activities have the appropriate integrity, competence, experience and qualifications for their respective roles in relation to the ~~regulated entity~~ insurer.
- ~~(6)(7)~~ A regulated entity shall An insurer must have rigorous audit procedures that include full coverage of its investment activities to ensure the timely identification and reporting of weaknesses in the ~~regulated entity's~~ insurer's internal controls and procedures and any other operating system deficiencies. If the audit is carried out internally it ~~shall~~ must be appropriately independent of the function being reviewed.
- ~~(8)~~ A regulated entity shall An insurer must establish, implement and maintain contingency plans to mitigate the effects of deteriorating investment conditions.

5 ALM

- ~~(7)(1)~~ An insurer must establish, implement and maintain an ~~asset liability management~~ ALM system (as part of its overall risk management system), including, ~~policies and procedures to ensure on an ongoing basis that its investment activities and asset positions are appropriate to its risk and profile (including its liability profiles.~~ profile). The ~~regulated entity shall~~ insurer must, within its risk management system, take account of the risks associated with mismatches between its assets and liabilities.
1. ~~A regulated entity shall establish, implement and maintain contingency plans to mitigate the effects of deteriorating investment conditions.~~

- (2) An insurer's ALM policies must clearly specify the nature, role and extent of its ALM activities and their relationship with its product development, pricing functions and investment management.

56 Derivative risk

Derivative risk, in relation to ~~a regulated entity~~ an insurer, refers to the risks to which the ~~regulated entity~~ insurer is or may be exposed in relation to its use of derivatives.

Without limiting the investment risk guidance given above, in managing this risk ~~a regulated entity shall~~ an insurer must apply the following guidance:

- (1) An insurer may only use derivatives for the purpose of reducing the insurer's risks or to facilitate efficient portfolio management in respect of its investments.
- (2) In paragraph (1) "efficient portfolio management", in relation to an insurer, includes that the insurer must only make investments that are economically appropriate for the insurer and consistent with the sound and prudent management of its business. Accordingly, appropriate uses may include reducing the insurer's risks or costs, or the generation of capital or income for the insurer that is appropriate to its business and consistent with it having in place effective risk management (including ALM) and financial management. Appropriate uses do not include speculative uses.
- (4)(3) The board of ~~a regulated entity~~ an insurer that uses, or intends to use, derivatives ~~shall~~ must –
- (a) collectively have sufficient expertise and understanding of the important issues relating to the use of derivatives so it can properly oversee their use in respect of the ~~regulated entity~~ insurer;
 - (b) ensure that any persons conducting and monitoring the derivative activities of the ~~regulated entity~~ insurer have the appropriate integrity, competence, experience and qualifications for their respective roles in relation to the ~~regulated entity~~ insurer;
 - (c) establish, implement and maintain appropriate arrangements to verify pricing of its derivatives independently if not quoted on a recognised exchange;
 - (d) ensure that the ~~regulated entity~~ insurer has employees with appropriate skills to effectively vet models used by its front office (as applicable) and to price the instruments used, the board ~~shall~~ must also ensure that that pricing follows market convention and that those functions are separate from the ~~regulated entity's~~ insurer's front office; and
 - (e) establish, implement and maintain a risk management system (as part of its overall risk management system) in relation to its use of

derivatives, including, ~~but not limited to,~~ internal control ~~framework~~system and sufficient personnel and resources consistent with paragraphs ~~(a)(iv)(1)(d)~~ and ~~(b) to (e)(2) to (5)~~.

~~(2)(4)~~ A regulated entity~~An insurer~~ using, or intending to use, derivatives ~~shall~~must establish implement and maintain an appropriate policy for their use in relation to the ~~regulated entity~~insurer that ~~shall~~must be approved, monitored and reviewed by its board. This policy ~~shall~~must be consistent with the ~~regulated entity's~~insurer's activities, its overall strategic investment policy, ~~asset liability management~~ALM strategy and its risk ~~tolerance limits~~appetite framework established by its board. The policy ~~shall~~must address at least the following elements –

- (a) the purposes for which derivatives can be used;
- (b) the establishment of appropriately structured exposure limits for derivatives taking into account the purpose of their use and their associated risks;
- (c) restrictions on the holding of certain types of derivatives; and
- (d) appropriate divisions of responsibility and a framework of accountability for derivative transactions.

~~(3)(5)~~ A regulated entity~~An insurer~~ using, or intending to use, derivatives ~~shall~~must ensure its risk management system encompasses its risks from derivative activities so that the risks arising from all derivative transactions undertaken by the ~~regulated entity~~insurer can be –

- (a) analysed and monitored individually and in aggregate; and
- (b) monitored and managed in an integrated manner with similar risks arising from non-derivative activities so that exposures can be regularly assessed on a consolidated basis.

~~(4)(6)~~ A regulated entity~~An insurer~~ using, or intending to use, derivatives ~~shall~~must establish implement and maintain internal controls and procedures to ensure that its derivative activities are properly overseen and that transactions have been entered into only in accordance with the ~~regulated entity's~~insurer's policies and procedures, and with its legal and regulatory obligations as identified in accordance with paragraph ~~5.210~~. Those controls ~~shall~~must ensure appropriate segregation between individuals who measure, monitor, settle and control derivatives and individuals who initiate transactions.

~~(5)(7)~~ Where applicable, the internal audit function of ~~a regulated entity~~an insurer that uses, or intends to use, derivatives, ~~shall~~must establish, implement and maintain rigorous procedures that include coverage of its derivative activities to ensure the timely identification and reporting of weaknesses in the ~~regulated entity's~~insurer's internal controls and procedures, and any other operating system deficiencies. If the audit is

carried out internally it ~~shall~~must be appropriately independent of the function being reviewed.

67 Market risk

Market risk, in relation to ~~a regulated entity~~an insurer, refers to the possibility of an adverse impact on the ~~regulated entity~~insurer arising from movements in, or volatility of, market prices and rates. Primarily, this takes the form of changes in the value of the ~~regulated entity's~~insurer's assets and liabilities, both on- and off-balance sheet, whose value may be so affected.

The significance of market risk to the ~~regulated entity~~insurer is limited to the extent to which an adverse movement in the value of its assets (as a consequence of market movements of financial variables including ~~but not limited to~~ interest rates, foreign exchange rates, equity and other asset prices) is not offset by a corresponding movement in the value of its liabilities, and vice versa.

Market risk encompasses general market risk (on all investments) and specific market risk (on each investment).

Market risk includes the ~~regulated entity's~~insurer's exposure to –

- (a) equity and other asset risk – the risk of losses resulting from movements in market values of equities and other assets;
- (b) interest rate risk – the risk of losses resulting from movements in interest rates;
- (c) currency risk – the risk of losses resulting from movements in exchange rates; and
- (d) underlying risk – the risk of losses arising from the exposure of derivatives to movements in the price of the underlying components from which their value is derived; this risk is increased where the derivatives it uses are leveraged, as a small movement in the underlying value can cause a large difference in the value of the derivative in such cases.

78 Credit risk

Credit risk, in relation to ~~a regulated entity~~an insurer, refers to the possibility of an adverse impact on the ~~regulated entity~~insurer resulting from the failure by a person to honour an obligation, whether on- or off-balance sheet, to the ~~regulated entity~~insurer.

Credit risk includes the ~~regulated entity's~~insurer's exposure to –

- (a) default (counterparty) risk – the risk that the ~~regulated entity~~insurer will not receive the cash flows or assets to which it is entitled, or receipt is delayed or is received only in part, because the party from whom the cash flow or asset is owed defaults on that obligation;

- (b) downgrade risk – the risk that changes in the probability of a future default by an obligor will adversely affect the present value of a contract with the obligor today; and
- (c) concentration risk – the risk of the ~~regulated entity's insurer's~~ increased exposure to losses due to concentration of its credit exposures, including, ~~but not limited to,~~ exposures in a geographical area, economic sector, or with a single counterparty or connected parties.

89 Liquidity risk

Liquidity risk, in relation to ~~a regulated entity an insurer~~, refers to the possibility that the ~~regulated entity insurer~~, though it may be solvent, has insufficient liquid assets to meet its obligations as they fall due.

Liquidity risk is often a potential additional factor linked to other risks, including ~~but not limited to — —~~

- (a) mismatches between the size and timing of the ~~regulated entity's insurer's~~ asset and liability cash flows;
- (b) associated investment risk – the risk that an investment by the ~~regulated entity insurer~~ in a member of the ~~regulated entity's insurer's~~ group or other associate of the ~~regulated entity insurer~~ might be difficult to sell, or that greater credit risk is accepted by the ~~regulated entity insurer~~ in relation to such counterparties than would ordinarily be the case where a counterparty is not associated with the insurer, or that associates of the ~~regulated entity insurer~~ might create a drain on the financial or operating resources of the ~~regulated entity insurer~~;
- (c) funding risk – the risk that the ~~regulated entity insurer~~ will not be able to obtain sufficient outside financial support when its assets are illiquid and it needs additional liquid assets;
- (d) liquidation value risk – the risk that unexpected timings or amounts of cash flows needed by the ~~regulated entity insurer~~ may lead to the liquidation of its assets when market conditions would result in loss of value when realised;
- (e) unexpected increase in liability cash flows;
- (f) unexpected reduction in asset cash flows;
- (g) contractual and other constraints;
- (h) policyholder actions;
- (i) negative publicity; and

- (j) external factors, including, ~~but not limited to~~, deterioration in the economy, abnormally volatile or stressed markets or political and legal risk.

910 Operational risk

Operational risk, in relation to ~~a regulated entity~~ an insurer, refers to the possibility of an adverse impact on the ~~regulated entity~~ insurer resulting from disruptions, errors, omissions or other failures in its systems, people or operations.

1011 Group risk

Group risk includes, ~~amongst the risk that the insurer may be adversely affected by a financial or non-financial occurrence relating to another legal entity that is part of its group. For example –~~

- ~~(a) losses or illiquidity affecting other things, exposure to the parts of the group creating pressure to divert financial resources to those parts and depleting the resources available to the insurer;~~
- ~~(b) group restructuring having a negative risk impact on the insurer;~~
- ~~(a)(c) risks inherent in arising from contagion, leveraging, double or multiple gearing, concentration, large exposures or complexity, which may be relevant to intra-group transactions and arrangements, including, but not limited to such as participations, loans and, other outstanding balances and, guarantees, and outsourcing; or~~
- ~~(d) where the group operates a more centralised corporate governance system and the insurer places a degree reliance on that system, risks may arise from group-wide risk management strategies, policies, systems or functions if these do not have a risk focus or materiality level that is appropriate for the insurer's own risk management purposes.~~

1112 Business market and environment risk

Business market and environment risk, in relation to ~~a regulated entity~~ an insurer, refers to the possibility of an adverse impact on the ~~regulated entity~~ insurer resulting from external threats. Adverse business conditions can arise from various sources or combination of sources, including, ~~but not limited to –~~

- (a) political, legislative, economic, sociological and technological factors; and
- (b) policyholders, outsourced providers, key business counterparties and competitors.

1213 Business planning risk

Business planning risk, in relation to ~~a regulated entity~~an insurer, refers to the possibility of an adverse impact on the ~~regulated entity~~insurer resulting from its use of inappropriate, imprudent or otherwise flawed assumptions when pricing its products, and planning and forecasting in relation to its business activities.

1314 Information technology and communication technology risk

Information technology and communication technology risk, in relation to ~~a regulated entity~~an insurer, refers to the possibility of an adverse impact on the ~~regulated entity~~insurer resulting from failure or interruption in operation of its information technology and communication technology systems.

1415 Business continuity and disaster risks

Business continuity and disaster risks, in relation to ~~a regulated entity~~an insurer, refer to the possibility of an adverse impact on the ~~regulated entity~~insurer resulting from its business being interrupted.

1516 Legal and compliance risk

Legal risk, in relation to ~~a regulated entity~~an insurer, refers to the possibility of an adverse impact on the ~~regulated entity~~insurer resulting from the legal action of others, or hindrances in its enforcing a contract with another party.

Compliance risk, in relation to ~~a regulated entity~~an insurer refers to the possibility of an adverse impact on the ~~regulated entity~~insurer resulting from possible non-compliance with its legal and regulatory obligations.

1617 Crime and fraud risk

Crime and fraud risk, in relation to ~~a regulated entity~~an insurer, refers to the possibility of the ~~regulated entity~~insurer (including, ~~but not limited to~~, its directors, senior managers, employees and other persons appointed to act on behalf of the ~~regulated entity~~insurer) being involved in criminal or civil wrongdoing.

1718 Reputational risk

Reputational risk, in relation to ~~a regulated entity~~an insurer, refers to the possibility of an adverse impact on the ~~regulated entity~~insurer or its stakeholders due to disrepute caused by the business activities or conduct of the ~~regulated entity~~insurer or its directors, senior managers, employees or other persons appointed to act on behalf of the ~~regulated entity~~insurer.

19 Strategic risk

Strategic risk, in relation to an insurer, refers to the possibility of an adverse impact on the insurer or its stakeholders due to factors such as poor business objectives, substandard execution of decisions, inadequate or inappropriate resource allocation or failure to understand and respond appropriately to changes in its internal and external risk environment.

4 and 22.2

SCHEDULE 2 (ORSA)

1 ORSA requirement

An insurer must establish, implement and maintain an ORSA process and supporting framework consistent with this Schedule.

2 General

- (1) An insurer must carry out an ORSA at appropriate intervals (including as referred to in sub paragraph (3)), and at least annually, to assess —
 - (a) the adequacy of its risk management;
 - (b) its compliance, including on a continuous basis over an appropriate forecast time horizon, with its —
 - (i) regulatory capital requirements; and
 - (ii) capital adequacy and liquidity adequacy requirements; and
 - (c) the significance with which its risk profile deviates from the assumptions underlying its regulatory capital requirements.
- (2) Pursuant to sub paragraph (1)(b), the forecast time horizon must be a period that is —
 - (a) appropriate to the nature of the insurer's risk profile and business planning period; and
 - (b) at least 3 years subject to the Authority's agreement in writing to a shorter period.
- (3) An insurer must, in a timely manner, perform an ORSA at any point where the risk profile of the insurer has deviated significantly from the assumptions underlying the previous ORSA it has carried out.

3 Responsibility and communication

- (1) An insurer's board and senior management are responsible for its ORSA.
- (2) An insurer's board must take an active part in the insurer's ORSA, including steering how the assessment is to be performed, challenging results and approving significant matters in relation to the ORSA.
- (3) Appropriate information in respect of an insurer's ORSA, including at a minimum its results and conclusions, must be communicated in a timely and appropriate manner to all of the insurer's relevant staff once the process and results of the ORSA have been approved by its board.

- (4) An insurer must inform the Authority of the results of each ORSA it carries out [the specific reporting requirement will be the subject of a separate consultation which is currently anticipated for the final quarter of 2017].

4 Integration

An insurer must –

- (a) ensure that its ORSA is an integral part of its business strategy and strategic decisions; and
- (b) take account of the results of its ORSA and the insights gained during its ORSA process in at least its risk management and financial management, business planning and product development and design.

5 Policy

An insurer must establish implement and maintain an ORSA policy which includes at least an adequate and appropriate description of –

- (a) the processes and procedures required to conduct its ORSA;
- (b) the roles and responsibilities of persons relevant to its ORSA;
- (c) the link between the insurer's risk profile, its risk appetite framework and its overall economic capital needs; and
- (d) the methods to be used in its ORSA process and procedures including information on –
 - (i) the recognition and valuation bases to be used;
 - (ii) how and how often stress tests, sensitivity analyses, reverse stress tests and other relevant analyses are to be performed;
 - (iii) data quality;
 - (iv) the frequency with which the ORSA itself will be performed and the justification for that frequency; and
 - (v) the timing of the performance of its ORSA and the circumstances which would trigger the need for an ORSA outside of these regular timescales.

6 Methods, assumptions and coordination of relevant factors

An insurer's ORSA must –

- (a) encompass and suitably categorise all of the reasonably foreseeable, relevant and material risks to which the insurer is or may be exposed, whether quantifiable or not, including any off-balance sheet risks (risks include those referred to in Schedule 1);
- (b) consider its forecast time horizon;

- (c) take account of potentially relevant and material changes in the insurer's risk profile and the relevant and material factors likely to affect its future risk profile during its forecast time horizon, including –
 - (i) its business strategies and plans;
 - (ii) its risk management and internal control systems (including notably, its risk appetite framework);
 - (iii) the timing and effect of management actions it might reasonably expect to take if necessary to mitigate its risks;
 - (iv) its economic and financial environment, including any factor affecting its operational risks;
- (d) consider the impact of a range of plausibly adverse scenarios in the medium and longer term business strategy of the insurer;
- (e) include recognition and valuation bases that are appropriate to the insurer's business and risk profile, which support the consistent reporting of the economic reality of the insurer's risk profile and financial condition;
- (f) include processes and techniques consistent with paragraph 62(2);
- (g) where a risk of the insurer is plausibly relevant and material, but is not practicably quantifiable, make a qualitative assessment that is appropriate to the risk and sufficiently detailed to be useful for the insurer's risk management and financial management purposes;
- (h) identify the relationship between its risk management and the quantity, quality and liquidity of the financial resources it needs (its economic capital needs) and has available;
- (i) take account of the quantity, quality and composition of its own funds to meet its regulatory capital requirements (including across relevant tiers and how the composition may change as a result of redemption, repayment, maturity or other factor);
- (j) take account of the quantity, quality and composition of any additional capital resources it has available (including how the composition may change as a result of redemption, repayment, maturity or other factor) to meet any additional economic capital needs it has remaining after meeting its regulatory capital requirements and allowing for the effectiveness of its applicable controls to mitigate its risks; and
- (k) take account of the availability and liquidity of its financial resources to meet its expected money outflows and potential for large, unexpected money outflows.

7 Differences between economic capital needs and regulatory capital requirements

An insurer must as part of its ORSA –

- (a) assess whether its risk profile deviates from the assumptions underlying the regulatory capital requirements calculation and quantitatively estimate any material impact on its economic capital needs assessment due to such deviation (in assessing the materiality of a deviation, if an adequate, appropriate and demonstrable qualitative analysis indicates on a reasonably prudent basis that it is not material then a quantitative assessment is not required);
- (b) if it uses recognition or valuation bases in its ORSA that are different to corresponding regulatory capital requirements bases –
 - (i) explain how the use of those different bases ensure better consideration of the specific risk profile of the insurer, while complying with the requirement for sound and prudent management; and
 - (ii) quantitatively estimate the impact on the economic capital needs assessment due to the use of those different bases instead of the bases used in the regulatory capital requirements.

8 Results, conclusions and additional information

(1) An insurer must as part of its ORSA –

- (a) assess the adequacy of its risk management;
- (b) determine its economic capital needs as well as analyse its financial position and ability to comply with its capital adequacy requirement and its regulatory capital requirements on a continuous basis over its forecast time horizon;
- (c) assess the quality, adequacy and composition of its own funds to meet its regulatory capital requirements (including across relevant tiers) on a continuous basis over its forecast time horizon;
- (d) assess the quality, adequacy and composition of its other capital resources (as applicable) to meet its additional capital required to address its economic capital needs (as applicable) on a continuous basis over its forecast time horizon;
- (e) assess the availability and liquidity of its financial resources to meet its liquidity adequacy requirement on a continuous basis over its forecast time horizon;
- (f) identify and explain how any plausibly relevant and material risks to which it is or may be exposed, that are not practicably

- quantifiable, are addressed within its risk management and financial management policies (as applicable); and
- (g) compile qualitative information on and, where material deviations have been identified, quantification of the extent to which the insurer's risks are not reflected in the calculation of its regulatory capital requirements (as applicable).
- (2) An insurer, in considering within its ORSA its regulatory capital compliance over its forecast time horizon and in respect of the technical provisions it is required to calculate as part of its regulatory capital requirements calculation, must require its actuarial function to —
- (a) provide input as to whether the insurer would be in a position to comply continuously with the requirements regarding the calculation of its technical provisions; and
- (b) identify risks arising from the uncertainties connected to that calculation.

9 Records

An insurer's ORSA must be supported by suitable evidence and documentation, including its —

- (a) ORSA policy (including the matters referred to in paragraph 5);
- (b) record of each ORSA (including the matters referred to in paragraphs 6, 7 and 8(2)); and
- (c) report for each ORSA (including the matters referred to in paragraph 8).

Paragraph 8

SCHEDULE 3 (DIRECTORS' CERTIFICATE ON CORPORATE GOVERNANCE)

To the ~~Supervisor~~Authority

(State the name of the ~~regulated entity~~insurer for which this certificate is given (herein the "~~regulated entity~~insurer"))

We certify that:

To the best of our knowledge and belief, throughout the financial period ended (INSERT BALANCE SHEET DATE OF ACCOMPANYING ANNUAL ACCOUNTS), except as specified in the attached report, the ~~regulated entity~~insurer complied with the requirements of the CGC.

Signed for and on behalf of the board of directors of the ~~regulated entity~~insurer on (INSERT DATE) by a duly authorised person or persons:

(State name and position held within the ~~regulated entity~~insurer)

The report referred to above ~~shall~~must include—

- (1) reference to any instances where the ~~regulated entity~~insurer has been unable to comply with the requirements of the CGC;
- ~~(2)~~(1) the reasons why the ~~regulated entity~~insurer has been unable to so comply; and
- ~~(3)~~(1) actions proposed or taken, including relevant timeframes, to address any matters referred to in sub-paragraph ~~(1-)~~(1).

Corporate Governance Code of Practice for Insurers
